

## Re: host 'smtp' could not be found

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-02/8005.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-02/8005.html)

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**From:** terry butler (*tbnw25740\_at\_blueyonder.co.uk*)

**Date:** 02/25/04

Date: Wed, 25 Feb 2004 00:56:46 -0000

the latest microsoft security download stops access to webmail i believe so you will have to get Blueyonder to get it rectified

"Chris Holden" <chris@removetomailtechgenius.co.uk> wrote in message news:e9oV%23Qz%23DHA.2184@TK2MSFTNGP12.phx.gbl...

>

> <anonymous@discussions.microsoft.com> wrote in message

> news:0beb01c3fb21\$402f7390\$a401280a@phx.gbl...

> > i get the following mesage whebn accessing outlook express

> >

> > The host 'smtp' could not be found. Please verify that

> > you have entered the server name correctly.

> > Account: 'pop3', Server: 'smtp', Protocol: SMTP, Port:

> > 25, Secure(SSL): No, Socket Error: 11001, Error Number:

> > 0x800CCC0D

> >

> > could I be informed how to correct this error report

>

> Check that your email settings (pop3 and smtp) are correct – including ports.

> If so then check your DNS settings are correct.

> Run Av and malware checkers (like adaware and spybot search and destroy).

> The error message you get means: Host not found. No such host is known...

> try <http://support.microsoft.com/default.aspx?scid=kb;en-us;813514>

> Post back if none of that fixes.

> Chris

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