

## Re: registration

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-02/4306.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-02/4306.html)

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**From:** Steve C. Ray (*stevec\_at\_mail.com*)

**Date:** 02/16/04

Date: Mon, 16 Feb 2004 10:11:57 -0600

If your version is OEM there is nothing you can do if you lost the Key. It would be on a sticker with the OEM disk. If you bought a retail boxed version the Key would be on a orange sticker inside the cardboard folder the disk came in. If it is the retail version and you lost the folder check here:

How to Replace Lost, Broken, or Missing Microsoft Software or Hardware  
[http://support.microsoft.com/default.aspx?scid=kb;\[ln\];326246](http://support.microsoft.com/default.aspx?scid=kb;[ln];326246)

Microsoft can't help you if your XP is OEM.

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Steve C. Ray

"Jan" <jan.de.brabander(blabla@mail.ing.nl)> wrote in message  
news:84235E85-D141-4E11-9D54-6E2A507649E7@microsoft.com...

> Hi,

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> I bought XP (the home edition) but I never had to use it until now. Now I have discovered that I don't have the registrationkey anymore. I don't think I got it at all.

> What can I do? The company I bought it at, is gone. Is it possible that I send the CD to Microsoft so they can verify this?