

## Re: Activating Windows XP

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-02/2961.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-02/2961.html)

---

**From:** Steve C. Ray (*stevec\_at\_mail.com*)

**Date:** 02/13/04

Date: Thu, 12 Feb 2004 19:47:42 -0600

Arlene, the big problem is that your friend should not have reinstalled XP; but that is done and nothing can be done about it. You should already be activated. When your friend reinstalled XP and called to get a new Product Key, he probably used it to activate. Be sure you have the new Product Key recorded somewhere that is secure, because you will need it. What version of XP do you have? Is it OEM (came installed on your computer), or did you purchase a retail version and install it on your computer?

--

Steve C. Ray

"Arlene" <ChoopiLoopi@netzero.net> wrote in message  
news:edChfkX8DHA.2028@TK2MSFTNGP10.phx.gbl...

> Hello,

>

>

> I have a big problem. Here's how the story goes. Last Saturday, I was  
> turning on my computer as usual, when my 3 year old son came in and  
started

> to touch the keyboard. I thought nothing would happen, as he usually does  
> this whenever I am on the computer. The windows xp logo comes on then my  
> desktop wallpaper shows up. Afyer that, I noticed that all my program  
icons

> where missing and the bottom taskbar was missing also. I checked to see if  
> it was my monitor screen that was too small and hid the icons, but that  
> wasn't it. All I saw was the wallpaper. I tried turning off and on the  
> computer to see if that worked (I was praying to the lord almighty to make  
> it work) but all I got was the wallpaper and nothing else. So I left it at  
> that for the day.

>

> On Sunday, I took my computer to a friend of mine who said he knew how to  
> fix the problem. What he did was reinstall windows xp. He called Microsoft  
> and they gave him a new product id number so that it can be installed. Now  
> my computer shows the icons and all, but I lost all of my personal  
> information, but that's not the worst problem. I noticed that I can't seem  
> to get into media player and I can't seem to find the disc cleanup  
program.

> I am also trying to find a way to activate windows (I think that is the  
> problem) but the window screen for that shows a blue screen and 2 little  
> boxes with a circle square and triangle in them, so I have no way of  
trying

> to activate windows. Can anyone help me??? :-)

>

> Sorry for the long story, but I had to explain the whole situation. Thanx  
in

microsoft.public.windowsxp.help\_and\_support: Re: Activating Windows XP

> advance! :-)  
>  
> Arlene  
>  
>  
>  
>