

Re: This Device Cannot Start (code 10)

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2008-09/msg00465.html>

- *From:* "Brian A." <gonefish'n@afarawaylake>
 - *Date:* Sun, 14 Sep 2008 04:27:42 -0500
-

"Paul" <nospam@xxxxxxxxxx> wrote in message [news:gaihsb\\$55s\\$1@xxxxxxxxxx](mailto:news:gaihsb$55s$1@xxxxxxxxxx)

Nuinzilien wrote:

I have the belarc.com summary, if that helps. Fairly certain it's Dell, but I can't tell.

Computer Profile Summary

Computer Name: Wilwarinien (in MSHOME)

Profile Date: Saturday, September 13, 2008 8:23:47 PM

Advisor Version: 7.2x

Windows Logon: Nui

Click here for Belarc's System Management products, for large and small companies. Operating System System Model

Windows XP Home Edition Service Pack 3 (build 2600) Dell Inc. Dell

DXP051 System Service Tag: 4Z1BV91 (support for this PC)

Chassis Serial Number: 4Z1BV91

Enclosure Type: Tower

Processor a Main Circuit Board b

2.80 gigahertz Intel Pentium D

16 kilobyte primary memory cache

1024 kilobyte secondary memory cache Board: Dell Inc. 0FJ030 Serial

Number: ..CN7082161PE0GW.

Bus Clock: 800 megahertz

BIOS: Dell Inc. A03 01/03/2006

Drives Memory Modules c,d

160.03 Gigabytes Usable Hard Drive Capacity

146.86 Gigabytes Hard Drive Free Space

PHILIPS DVD+-RW DVD8801 [CD-ROM drive]

ST3160815AS [Hard drive] (160.04 GB) -- drive 0 1024 Megabytes

Installed Memory

Slot 'DIMM_1' has 512 MB

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Slot 'DIMM_3' is Empty
Slot 'DIMM_2' has 512 MB
Slot 'DIMM_4' is Empty
Local Drive Volumes

c: (NTFS on drive 0)160.03 GB146.86 GB free

Network Drives

None detected

Users (mouse over user name for details) Printers

local user accountslast logon

Nui9/13/2008 6:32:51 PM(admin)

local system accounts

Administratornever(admin)

Guestnever

HelpAssistantnever

Meernever(admin)

SUPPORT_388945a0never

Marks a disabled account; Marks a locked account Send To Microsoft
OneNote Driveron Send To Microsoft OneNote Port:

Controllers Display

Primary IDE Channel [Controller] (2x)

Secondary IDE Channel [Controller] (2x)

Standard Dual Channel PCI IDE Controller (2x) NVIDIA GeForce 7300 LE
[Display adapter]

Sony SDM-HS95 [Monitor] (19.1"vis, s/n 1507839, January 2006)

Bus Adapters Multimedia

Standard Enhanced PCI to USB Host Controller

Standard Universal PCI to USB Host Controller (4x) IDT High Definition
Audio CODEC

Unimodem Half-Duplex Audio Device

Communications Other Devices

Conexant D850 56K V.9x DFVc Modem

Intel(R) PRO/1000 PL Network Connection

Dhcp Server: none responded Physical Address: 00:13:72:11:51:3D

NETGEAR WG111v2 54Mbps Wireless USB 2.0 Adapter

primary Auto IP Address: 192.168.0.13 / 24

Gateway: 192.168.0.1

Dhcp Server: 192.168.0.1

Physical Address: 00:1F:33:78:A5:D5

Networking Dns Servers: 65.24.7.10

65.24.7.11

HID-compliant consumer control device

HID-compliant device

USB Human Interface Device (3x)

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HID Keyboard Device
HID-compliant mouse
USB Composite Device
USB Root Hub (5x)
Virus Protection [Back to Top] McAfee VirusScan Version 99.9.99
Realtime File Scanning On

Missing Microsoft Security Hotfixes [Back to Top] All required security hotfixes (using the 09/09/2008 Microsoft Security Bulletin Summary) have been installed. Installed Microsoft Hotfixes [Back to Top] Office Excel MUI (English) 2007 KB936982[SP] on 9/7/2008 (details...) Office Home and Student 2007 KB936982[SP] on 9/7/2008 (details...) KB946691 on 9/7/2008 (details...) KB950113 on 9/7/2008 (details...) KB950130 on 9/10/2008 (details...) KB951338 on 9/7/2008 (details...) KB951546 on 9/7/2008 (details...) KB951596 on 9/7/2008 (details...) KB951808 on 9/7/2008 (details...) KB951944 on 9/10/2008 (details...) KB954326 on 9/10/2008 (details...) Office OneNote MUI (English) 2007 KB936982[SP] on 9/7/2008 (details...) Office PowerPoint MUI (English) 2007 KB936982[SP] on 9/7/2008 (details...) Office Proof (English) 2007 KB936982[SP] on 9/7/2008 (details...) Office Proof (French) 2007 KB936982[SP] on 9/7/2008 (details...) Office Proof (Spanish) 2007 KB936982[SP] on 9/7/2008 (details...) Office Shared MUI (English) 2007 KB936982[SP] on 9/7/2008 (details...) Office Shared Setup Metadata MUI (English) 2007 KB936982[SP] on 9/7/2008 (details...) Office Word MUI (English) 2007 KB936982[SP] on 9/7/2008 (details...) Software Update for Web Folders (English) 12 KB936982[SP] on 9/7/2008 (details...) WGA SP0 KB892130 on 9/6/2008 (details...) Windows XP SP0 KB938127-V2-IE7 on 9/7/2008 (details...) KB953838-IE7 on 9/7/2008 (details...) SP3 KB936929[SP] on 9/6/2008 (details...) SP4

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KB938464 on 9/10/2008 (details...)
KB946648 on 9/6/2008 (details...)
KB950762 on 9/6/2008 (details...)
KB950974 on 9/6/2008 (details...)
KB951066 on 9/6/2008 (details...)
KB951072-V2 on 9/6/2008 (details...)
KB951376-V2 on 9/6/2008 (details...)
KB951698 on 9/6/2008 (details...)
KB951748 on 9/6/2008 (details...)
KB951978 on 9/7/2008 (details...)
KB952287 on 9/6/2008 (details...)
KB952954 on 9/6/2008 (details...)
KB953838 on 9/6/2008 (details...) Reinstall!
KB953839 on 9/6/2008 (details...)
Windows
SP1
IDNMITIGATIONAPIS on 9/6/2008 (Microsoft Internationalized
Domain Names Mitigation APIs)
NLSDOWNLEVELMAPPING on 9/6/2008 (Microsoft National Language
Support Downlevel APIs)

Andrew E.;3973244 Wrote:

A hardware brand that makes up the MB would
help. However, if
intel, amd, etc,
go to their web site, install the chipset installation utility for
your
boards chip-
set, get the audio files as well.

"Nuinzilien" wrote:

Hi all!

The New Hardware Wizard found "IDT
High Definition Audio Codec" and
automatically started to do the installation.
At the last second,

it

gives me an error of "Problem Installing
Hardware: This Device

Cannot

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Start (code 10)"

~~Nui

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Nuinzilien

Well, tracing down the motherboard part number of 0FJ030, suggests the computer might be a Dell Dimension 9150. The driver listed for it is Stac 92XX (Sigmatel). As far as I can determine, Sigmatel was acquired by Freescale ? I don't see how IDT figures into the picture. I might try this driver. One driver covers more than one Sigmatel CODEC.

SIGMATEL STAC 92XX C-Major HD Audio, v.6.10.0.5343, A02
Sigmatel STAC92XX C-Major HD Audio Driver
R147075.EXE Hard-Drive 7 MB

<http://support.us.dell.com/support/downloads/download.aspx?c=ca&l=en&s=gen&releaseid=R147075&forma>

And if a separate sound card (a PCI add-in card) is being used, there would be a separate driver for that. But I don't see any evidence of a separate sound card in the Belarc information above.

Paul

Checking Dell's site using the service tag number shows it could be a Dimension 9150 or an XPS 400 and the audio driver recommended out of three listed (one being sigmatel), is a creative driver. The best thing for the OP to do is go to Dell's site and run their System Information tool to find out what's in the system.

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Brian A. Sesko { MS MVP_Windows Desktop User Experience }
Conflicts start where information lacks.
<http://basconotw.mvps.org/>

Suggested posting do's/don'ts: <http://dts-l.com/goodpost.htm>
How to ask a question: <http://support.microsoft.com/kb/555375>

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