

Re: Problem Installing Printer

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2007-10/msg00146.html>

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 - *Date:* Thu, 4 Oct 2007 20:47:01 -0700
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I've tried uninstalling all the printers, deleting all the LJ*.* and HP*.*, and reinstalling the printer. Still no luck. I also tried downloading and using the wizard, but still... BUT I solved the problem by using a very old HP LaserJet printer driver from the list of drivers available for selection. The driver name is HP LaserJet, with no model number behind. I selected that driver, and everything worked like miracle... Just that the printout quality is not as fantastic as it could be. That's all. Thank you for all your help!!!

"Melvin Cotterill" wrote:

I have 2 computers in a network. Both are using Windows XP Pro. My printers are HP 952C and HP LaserJet 1020. Widows XP has drivers installed for these printers as it does for most popular printers so I use them. I am networked to these printers via a DSL Modem and a Netgear router. I realize this is different than your setup. However, it is noteworthy that I have had nothing but grief using "add a printer" from within XP. I have not had a problem since I switched to software that you can download from HP for free. To get this software do a Google, or other search, and look for " HP install network printer wizard" this will get you to HP's site. Download the software and install it on your computer. It does not consume much hard drive space so I keep it on my machine at all times for troubleshooting purposes. It is software that has been well thought out and easy to us. I hope this helps you.

"wrytat" <wrytat@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:9D930AB1-5942-42BE-8AE3-CDE9F03D2E1A@xxxxxxxxxxxxxxxxxx

I have 2 computers, A and B. Both computers are running on XP Professional SP2. Computer A is installed with a HP LaserJet 1022. Computer B is installed with Epson Stylus C79. Both printers are using USB interface. As both computers are in the same network, I shared both printers out, so that computer A can use the Epson printer, while computer B can use the HP printer.

After all the setup, computer A can use the Epson and HP printers.

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Computer

B can also connect to both printers. But when printing using the HP, only blank page comes out. And when I login using administrator account to look at

the HP printer Properties, it tells me that the driver of the printer is not

properly installed. But I tried installing the driver from the CD and also downloaded the driver from the website to install... all didn't work.

So I tried connecting the HP printer directly to computer B, and install it.

But while installing the printer, I got error message telling me that the required section was not found in the INF.

I have another computer C. C can successfully connect to both printers and use them.

Let me tell you some history of computer B. Before using LaserJet 1022, it was using LaserJet 1100. What should I do?