

## Re: conflict of software Nero Recordnow Drivers – or ??

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- *From:* "RalfG" <[itsnotme@xxxxxxxxxxxxxxxxxxxxx](mailto:itsnotme@xxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 8 Jul 2007 17:26:50 -0400
- 

Okay, I read what you wrote to Rich and I see where a couple of big mistakes were made.

Just some info first... Sonic used to be an independant brand but it was bought up by Roxio. DirectCD was originally a product of Adaptec, but Roxio bought up the Adaptec software line too. So Roxio now owns and distributes both RecordNow and EasyCD Creator software. Plus some other CD/DVD burning titles.

Ahead is the name of the company that makes the Nero software.

DLA is not compatible with DirectCD, to the extent that the CD/DVD drives won't work if both programs are on the computer. DLA is also not compatible with Nero's InCD, Roxio's Drag to Disk, or Windows XP built in burning software. If you want to use DLA you have to disable Windows XP burning feature. Older versions of DLA are not compatible with XP SP2 at all.

From what you told Rich, you won't be able to uninstall DLA now because you

went ahead and deleted all those Roxio/Sonic folders and registry items. Doing that deleted files and entries that Windows needs to uninstall DLA. The way out of that predicament is to reinstall the programs that you deleted the files and registry entries for. Then uninstall the programs again if that is what you want. Don't delete anything unless you know for certain that it isn't needed. DLA might have its own separate installer so check for that.

To see if they are running, open Windows Task Manager [Ctrl-Alt-Del or right click on the System Tray] and look through the list under Processes for "DirectCD" and "InCd". If they aren't there and they aren't showing up in Add or Remove Programs then they might not be installed at all.

Do I need to format every disk I buy?

The old floppy's came out with "formatted", but I don't see that on the disk package anywhere. If Not when Would I format a disk?

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For most normal disc burning projects, music CDs, playable DVDs, Photo CDs, etc., you would NEVER format the disc. For one thing, formatting uses up over 100megabytes of space from the disc. Once formatted you cannot use the disc for any of the purposes I mentioned. Of course if it is a CDRW or DVDRW you can totally erase it again in RecordNow or Nero and use it for whatever you want.

You generally only format discs for one reason, and that is to be able to use the disc like a floppy. That means being able to save or copy files/folders onto the disk at random and be able to erase individual files or folders when no longer needed. Normally you would only format CDRW's but you can format CDRs too. The difference is that when you decide to delete files from a CDRW you get all the space back to use again. If you "delete" files from a formatted CDR, the file is removed from the list but the space it used up is permanently gone. These fomatted discs are only usable in computers and only if those computers have the same UDF software on them that the the discs were formatted with.

To complement that "use like a floppy" functionality the UDF software can run in the background all the time, meaning it is always turned on, waiting for you to do something that requires it to function.

Back when I still used DirectCD the software put a UDF reader installation file on the CDs that I formatted. The installer did nothing on my own computer but if the disk was put into a different computer that did not already have DirectCD or EasyCD Creator on it, then the installer would kick in and install DirectCD reading software. It makes sense if you need the DirectCD disc to be read on a different computer but it wrecks havoc if that computer already has a competing software product on it. I haven't had any use for UDF formatted discs in a long while.

This next bit I don't understand...

to – for anything I was trying to do. Now in place of the DAL it says:  
Use with Ping{ No pconfig }

Ping is a networking command, nothing to do with disc burning.

As far as DLA making discs more compatible, it should do just the opposite. DLA formatted disks should not be compatible with any non-computer disc hardware and on computers only those which also have DLA. In order to make DLA discs readable in other computers or devices Roxio has a utility to convert them. I don't know but I think it is a one-way process.

"buddyorliz" <buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:6AEAB7DF-064F-4315-94F5-9F72C8708F71@xxxxxxxxxxxxxxxxxxx](mailto:news:6AEAB7DF-064F-4315-94F5-9F72C8708F71@xxxxxxxxxxxxxxxxxxx)

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RalfG,  
I think I am starting to get the picture.

I did format one of my Disc I don't remember if I did it in the CD drive  
or  
DVD drive, I have no idea if I even used a program.. Maybe the programs  
are  
automatic. I think I just put it in and right clicked the drive and then  
format – it probable was automatic with Roxie as I remember the DLA thing.

Do I need to format every disk I buy?  
The old floppy's came out with "formatted", but I don't see that on the  
disk package anywhere. If Not when Would I format a disk?

I have uninstalled everything (Sonic Recordnow And Nero) in Full EXCEPT  
the  
Sonic DLA, it will not uninstall.

If when I formatted the disk in installed an UDF reader, do I need to  
uninstall it too, if so how?

I know I did have DLA, On both drives and I was using when asked if I  
wanted  
to – for anything I was trying to do. Now in place of the DAL it says:  
Use with Ping{ No pconfig }

I had read a little about the DLA but all I understood was using it made  
more CD or DVD's play in more players (car stereo's DVD players...) That  
was  
Why I used it, was having some issues with them playing in one of my DVD  
players.

Maybe you have read my other Reply to Rich and possible you can see what I  
have been doing– though my DVD drive still won't recognize Disks, do you  
think I am on the right Track?  
Will reinstalling Sonic Record now possible make it work?  
And in case I don't get an answer about Roxie being the same thing or part  
of Sonic Recordnow – can you tell me?

I thank you for your time too,  
Liz

"RalfG" wrote:

Hmmm,,, seems to me that Direct CD is the UDF burning/reading software  
for  
CDRWs that belongs to the older Roxio/Adaptec EasyCd Creator software.  
It  
could be the cause of your problems. The reader portion of DirectCD can

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be  
installed automatically/accidentally from any UDF formatted disks that  
were  
made with the Roxio/Adaptec software.

Having that UDF reader/writing program installed can certainly conflict  
with  
either or both of Nero and RecordNow, especially if you also have their  
version of UDF reading/burning program installed.

Nero's UDF burning application is called InCD. RecordNow uses, or did  
use,  
an app called DLA (Drive Letter Access) to do the same thing. These are  
all  
UDF burning applications for CDRWs that run as TSRs on your computer.  
They  
all do basically the same thing, format (and write to) CDRW disks so that  
you can use them like floppy discs, but AFAIK the discs they make are not  
compatible with each other's systems. You should not have more than one  
of  
these installed on the computer.

"buddyorliz" <buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in  
message  
[news:584ACD71-2E2B-4E71-93E8-68FBB85E6E56@xxxxxxxxxxxxxxxxxxxx](mailto:news:584ACD71-2E2B-4E71-93E8-68FBB85E6E56@xxxxxxxxxxxxxxxxxxxx)

I thought I did restore it to that point – it did go away, but  
my drive  
still  
didnt work. I also un-installed Nero but that didnt do it  
either.  
Somewhere  
along the line I read they had some kind of conflicts – with  
the driver  
or  
nero's virtual drive (direct CD ??) I think I too have Nero 6  
and  
RecordNow 7  
or 7.1 – I'm thinking now that un-installing both of them is  
not going  
to  
get  
my drive to work again, but I am going to try it today.  
Hoping atleast  
by  
uninstalling them both it will stop further issues they might  
cause.

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Thanks and I'll let you know.

"RalfG" wrote:

You should be able to restore the computer to a point before you installed Nero and get rid of it that way. The restore you already did was apparently to a point after Nero was installed, so it got put back on but was only partially recovered. Re-installing Nero then uninstalling it again is another way that should get rid of the unwanted files and drivers. Reboots required at each step.

FWIW, I have both Nero and RecordNow on this computer without having any problems, but both are slightly older versions (Nero 6, RecordNow 7) and that could be the difference.

"buddyorliz"

<buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

[news:5D73739D-8821-4B03-82EF-50AA00F94102@xxxxxxxxxxxxxxxxxxxx](mailto:news:5D73739D-8821-4B03-82EF-50AA00F94102@xxxxxxxxxxxxxxxxxxxx)

If a Disk came with my Dell computer, then Yes I should still have it.

If not – and because of un installing them I CAN use my drive again, I can always buy something. I was kind of worrid about not having it, and not wanting to use the Nero

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again and then being  
Without a program to  
burn  
stuff,  
but... With out a drive they  
dont do me much good –  
well actually my  
CDRW  
drive does work, but it won'  
hold much, nor do the disks  
work well  
with  
other  
DVD players (which was  
the first issue I started  
having –since I  
knew  
nothing  
about any of it) As I'm sure  
you know Not All players  
read All  
Disks.

"Rich Barry" wrote:

Try  
Uninstalling  
both  
Programs.  
Do you still  
have the  
Record  
Now  
Installer on  
a CD?  
"buddyorliz"  
<buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in  
message  
[news:BBA25FA4-D70B-4391-BB7A-5800D6E9F329@xxxxxxxxxx](mailto:news:BBA25FA4-D70B-4391-BB7A-5800D6E9F329@xxxxxxxxxx)

As  
with  
most  
who  
post  
questions,  
I  
do

Re: conflict of software Nero Recordnow Drivers – or ??

not  
know  
much  
about  
these  
kinds  
of  
things  
but  
have  
tried  
to  
include  
everything  
I  
know  
so  
as  
to  
speed  
up  
questions  
and  
answers.

How  
can  
I  
uninstall  
everything  
relating  
to  
NERO,  
it  
seems  
to  
have  
caused  
my  
new  
DVDRW  
drive  
to  
quit  
working  
–  
It  
will  
not  
read  
Any

Re: conflict of software Nero Recordnow Drivers – or ??

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type  
of  
dics,  
always  
says  
"Please  
insert  
disk  
into  
Drive  
D:"  
If  
I  
can  
get  
rid  
of  
Just  
its  
Drivers  
I  
may  
fix  
my  
problem.

I  
have  
had  
recordnow  
on  
this  
XP  
for  
a  
couple  
years  
and  
No  
problems  
(though  
I  
haven't  
used  
it  
much).  
I  
put  
a  
DVD  
drive

Re: conflict of software Nero Recordnow Drivers – or ??

in  
and  
loaded  
the  
software  
that  
came  
with  
it  
–  
thinking  
I  
had  
to...  
I  
burned  
a  
couple  
disks  
then  
starting  
having  
some  
issues  
like  
DVD  
drive  
would  
change  
names  
–  
back  
and  
forth  
CD  
–  
DVD  
–  
and  
other  
issues  
cant  
remember.  
So  
as  
I  
was  
in  
the  
middle  
of

Re: conflict of software Nero Recordnow Drivers – or ??

learning  
how  
to  
burn  
things  
tried  
to  
use  
Recordnow  
again,  
I  
think  
it  
did  
work  
kept  
going  
back  
and  
forth  
(was  
getting  
confused  
but  
seemed  
different  
things  
kept  
happening).  
NOW  
no  
CD  
or  
DVD  
will  
play  
or  
show  
up,  
Every  
different  
disk  
from  
new  
movies,  
Blank  
CD-R,  
CD-RW,  
DVD+R  
and  
video

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DVD–RW,  
nor  
any  
music  
CD's  
I  
have  
–  
everyone  
I  
try  
to  
open  
I  
get  
the  
message  
"please  
insert  
disk  
into  
Drive  
D"  
Of  
course  
there  
is  
a  
disk  
in  
it.

I  
have  
spent  
the  
last  
4  
days  
at  
about  
7  
hours  
each  
day  
searching  
the  
internet  
for  
possible  
cause

Re: conflict of software Nero Recordnow Drivers – or ??

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and  
nothing  
has  
worked.  
Have  
stopped  
antivirus  
–  
Norton  
from  
running  
to  
see  
if  
it  
was  
blocking  
a  
driver  
or  
something.  
Ran  
device  
and  
every  
other  
scan  
I  
could  
find.  
Uninstalled  
and  
reinstalled  
the  
drive.  
used  
system  
restore  
(used  
in  
Safe  
mode  
so  
it  
would  
not  
let  
me  
undo  
it  
–as

Re: conflict of software Nero Recordnow Drivers – or ??

it  
didn't  
help).  
Uninstalled  
nero  
–  
didn't  
help  
–  
then  
it  
came  
back  
when  
I  
messed  
with  
the  
restore.  
Checked  
on  
Dell  
web  
as  
there  
was  
some  
kind  
of  
issue,  
but  
didn't  
exactly  
relate  
so  
did  
nothing  
there.  
The  
last  
suggestion  
was  
regarding  
the  
Nero  
and  
Recordnow  
having  
conflicting  
Drivers,  
evidently

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when  
you  
have  
Recordnow  
(or  
other  
software  
like  
this)  
and  
then  
install  
Nero  
It  
messes  
things  
up  
and  
even  
after  
uninstalling  
Nero–  
Recordnow  
will  
not  
work,  
the  
suggestion  
was  
Roxie  
might  
have  
connected  
to  
the  
NERO  
virtual  
drive.  
Is  
the  
only  
solution  
to  
uninstall  
Recordnow  
too?  
  
Nero  
support  
wants  
me

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Re: conflict of software Nero Recordnow Drivers – or ??

to  
use  
their  
clean  
tool  
but  
that  
will  
disconnect  
the  
drivers  
from  
Recordnow,  
which  
is  
the  
program  
I  
prefer  
to  
use.  
Recordnow  
has  
no  
actual  
place  
to  
ask  
them  
how  
to  
keep  
Roxie  
and  
get  
rid  
of  
Nero.

Until  
I  
found  
out  
about  
this  
possible  
issue  
I  
was  
concerned  
my

Re: conflict of software Nero Recordnow Drivers – or ??

DVD  
drive  
was  
done  
for...  
I  
don't  
mind  
buying  
a  
new  
one  
(though  
this  
has  
only  
been  
in  
two  
weeks)  
I  
just  
don't  
know  
if  
it  
would  
do  
any  
good,  
I  
mean  
seems  
if  
the  
drive  
issue  
is  
the  
problem  
then  
I  
would  
Still  
have  
that  
issue.  
I  
don't  
know  
how

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to  
figure  
out  
if  
the  
Drive  
is  
broken  
or  
or  
or.

If  
I  
uninstalled  
Both  
programs,  
would  
that  
also  
get  
rid  
of  
all  
the  
drivers  
So  
when  
I  
started  
over  
there  
would  
not  
be  
these  
issues?

Gosh  
that  
about  
covers  
it,  
and  
Thanks  
in  
advance  
just  
for  
reading  
it

Re: conflict of software Nero Recordnow Drivers – or ??

all.