

Re: conflict of software Nero Recordnow Drivers – or ??

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2007-07/msg00203.html>

- *From:* buddyorliz <buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 8 Jul 2007 09:46:01 -0700
-

I thought I did restore it to that point – it did go away, but my drive still didnt work. I also un-installed Nero but that didnt do it either. Somewhere along the line I read they had some kind of conflicts – with the driver or nero's virtual drive (direct CD ??) I think I too have Nero 6 and RecordNow 7 or 7.1 – I'm thinking now that un-installing both of them is not going to get my drive to work again, but I am going to try it today. Hoping atleast by uninstalling them both it will stop further issues they might cause.

Thanks and I'll let you know.

"RalfG" wrote:

You should be able to restore the computer to a point before you installed Nero and get rid of it that way. The restore you already did was apparently to a point after Nero was installed, so it got put back on but was only partially recovered. Re-installing Nero then uninstalling it again is another way that should get rid of the unwanted files and drivers. Reboots required at each step.

FWIW, I have both Nero and RecordNow on this computer without having any problems, but both are slightly older versions (Nero 6, RecordNow 7) and that could be the difference.

"buddyorliz" <buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:5D73739D-8821-4B03-82EF-50AA00F94102@xxxxxxxxxxxxxxxxxxxx

If a Disk came with my Dell computer, then Yes I should still have it.

If not – and because of un installing them I CAN use my drive again, I can always buy something. I was kind of worrid about not having it, and not wanting to use the Nero again and then being Without a program to burn stuff,
but... With out a drive they dont do me much good – well actually my CDRW drive does work, but it won' hold much, nor do the disks work well with

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other
DVD players (which was the first issue I started having –since I knew
nothing
about any of it) As I'm sure you know Not All players read All Disks.

"Rich Barry" wrote:

Try Uninstalling both Programs. Do you still have the
Record Now
Installer on a CD?
"buddyorliz" <buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:BBA25FA4-D70B-4391-BB7A-5800D6E9F329@xxxxxxxxxxxxxxxxxxxx

As with most who post questions, I do not
know much about these kinds
of
things but have tried to include everything I
know so as to speed up
questions and answers.

How can I uninstall everything relating to
NERO, it seams to have
caused
my
new DVDRW drive to quit working – It will
not read Any type of discs,
always
says "Please insert disk into Drive D:" If I
can get rid of Just its
Drivers
I may fix my problem.

I have had recordnow on this XP for a
couple years and No problems
(though
I
haven't used it much). I put a DVD drive in
and loaded the software
that
came
with it – thinking I had to... I burned a
couple disks then starting
having
some issues like DVD drive would change
names – back and forth CD –
DVD –
and
other issues cant remember. So as I was in

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the middle of learning how
to
burn things tried to use Recordnow again, I
think it did work kept
going
back
and forth (was getting confused but seemed
different things kept
happening).
NOW no CD or DVD will play or show up,
Every different disk from new
movies,
Blank CD-R, CD-RW, DVD+R and video
DVD-RW, nor any music CD's I have –
everytime I try to open I get the message
"please insert disk into Drive
D"
Of
course there is a disk in it.

I have spent the last 4 days at about 7 hours
each day searching the
internet for possible cause and nothing has
worked. Have stopped
antivirus –
Norton from running to see if it was
blocking a driver or something.
Ran
device and every other scan I could find.
Uninstalled and reinstalled
the
drive. used system restore (used in Safe
mode so it would not let me
undo
it
–as it didn't help). Uninstalled nero – didn't
help – then it came back
when
I messed with the restore. Checked on Dell
web as there was some kind
of
issue, but didn't exactly relate so did nothing
there. The last
suggestion
was regarding the Nero and Recordnow
having conflicting Drivers,
evidently
when you have Recordnow (or other
software like this) and then install
Nero
It messes things up and even after

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uninstalling Nero– Recordnow will not work, the suggestion was Roxie might have connected to the NERO virtual drive. Is the only solution to uninstall Recordnow too?

Nero support wants me to use their clean tool but that will disconnect the drivers from Recordnow, which is the program I prefer to use. Recordnow has no actual place to ask them how to keep Roxie and get rid of Nero.

Until I found out about this possible issue I was concerned my DVD drive was done for... I don't mind buying a new one (though this has only been in two weeks) I just don't know if it would do any good, I mean seams if the drive issue is the problem then I would Still have that issue. I don't know how to figure out if the Drive is broken or or or.

If I uninstalled Both programs, would that also get rid of all the drivers
So when I started over there would not be these issues?

Gosh that about covers it, and Thanks in advance just for reading it all.

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