

"No Audio device" in Sounds and Audio Devices Properties

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This is a newly built computer with a fresh WIN XP Pro install.

Motherboard has onboard sound but I disabled it in the BIOS. Installed SB Audigy4 Pro sound card, installed all software and drivers from the installation disk provided. Re-booted when asked. On reboot the demo audio disk played fine. Went to try playing some collected audio files and kept getting error messages "The audio device supported by this application is not detected. The Application will exit."

Ran the diagnostic program to see if that could detect something wrong. The results are as follows

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HARDWARE TEST RESULT

Hardware detection-----Pass

SOFTWARE TEST RESULT

Wave-----Fail
Midi-----Fail
Mixer-----Fail
DirectSound 3D-----Fail
SoundFont-----Pass
Mixer Settings-----Fail

Suggestion was to reinstall the software. Removed orig installation and drivers, rebooted, reinstalled. Now can't even get the demo disk to play sound.

Checked Device Manager:

Sound, Video and game controllers

Audio Codecs

Creative SB Audigy 4 (WDM)

Legacy Audio Drivers (might be from wintv)

Legacy Video Capture Devices (also from wintv)

Media Control Devices

Video Codec

"No Audio device" in Sounds and Audio Devices Properties

Went to Sounds in Control Panel, and using the Volume, Audio, and Voice tabs notice that there is no default audio device listed, yet SB Audigy4 (WDM) is listed as a device under the Hardware tab.

I have reinstalled this video card in different pci slots, removed and reinstalled software and drivers, the whole day, and I'm going crazy.

Any ideas what's happening and how to correct it? I'm game for any suggestions and appreciate any help.

Thanks–Dave

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