

Re: CD-ROM & Floppy Drives Don't Work

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2006-09/msg00344.html>

- *From:* "Jim Macklin" <p51mustang[threeX12]@xxxhotmail.calm>
 - *Date:* Sat, 9 Sep 2006 02:53:58 -0500
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Did you check the settings in the BIOS? Have you scanned for a virus? Have you open the case and checked to see that all the power and ribbon cables are connected?

Have you checked the Device Manager? Does anybody besides yourself have physical access to the machine?

Do you have friend who is close enough to examine the computer and has the skill to troubleshoot for you?

Have you used the Device Manager to remove the floppy and CD-RW drive and then rebooted. The system should identify the drives as "new hardware" and reinstall them with the proper drivers.

"dukiesma1001" <dukiesma1001@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

<news:D19147F2-DDB9-45E7-820A-0C48455D8F80@xxxxxxxxxxxxxxxxxxxx>

| Both my CD and Floppy Drives aren't working. I doubt it's because they've

| gone out, for I replaced my original CD-ROM with a CD-RW less than a year

| ago. Also, they both went out at the same time. With the Floppy, I get an

| ID Address message & with my CD-RW, everytime I insert a disk, it freezes up

| my system. Maybe they did both go out, but them both going out at the same

| time seems like more than a coincidence to me. Anyways, the only 2 ways I

| have of installing any kind of programs from an outside source, since I also

| don't have internet access either, these 2 probs make it impossible for me to

| do anything. Please help me. Any time or effort or

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advice anyone can give
| me would be greatly appreciated. And Thank You!
Tanya F.
Catch Ya On The Flip Side !!!