

## Re: Windows will not find my graphics card

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2006-06/msg00850.html>

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- *From:* "Larry Samuels" <larry@xxxxxxxx>
  - *Date:* Mon, 19 Jun 2006 19:51:24 -0400
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You're welcome!

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Larry Samuels Associate Expert  
MS-MVP (2001-2005)  
Unofficial FAQ for Windows Server 2003 at  
<http://pelos.us/SERVER.htm>  
Expert Zone- [www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)  
"Sug" <zamu23@xxxxxxxx> wrote in message  
[news:4ffm1iF1j2bvU1@xxxxxxxxxxxxxxxxxxxx](mailto:news:4ffm1iF1j2bvU1@xxxxxxxxxxxxxxxxxxxx)

Hi Larry,

Yeah your mail did sound harsh even if you didnt mean to.

1. Searching on Dell site with service tag doesnt help. If you have never faced this problem in past, you either got lucky each time or you dont have enuff experice with Dells.

2. I didnt understant the stuff about disabling the splash screen.

4. I am a Unix/C++ programer new to Windows world and was stuck up with this issue.

Anyways as said earlier the service tag didnt return me any drivers on Dell site and Belarc didnt show any info either.

I tried downloading AIDA32 and it didnt show anything clearly but running the option QUICK REPORT on display did show some DEBUG – VIDEO BIOS info which told me that it is a RADEON X600 SE card. I managed to download the drivers from ATI site and to my surprise Windows XP drivers worked well for my Windows 2003.

I must thank you for the help.

Sug

"Larry Samuels" <larry@xxxxxxxx> wrote in message  
[news:u\\$1HPUujGHA.3408@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:u$1HPUujGHA.3408@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

## Re: Windows will not find my graphics card

Tip #1: Look up the machines by service tag number on the Dell site.

Tip #2: Look at the screen—if you disable or bypass the splash screen, the video chipset is displayed before the POST screen.

Tip #3: Never agree to do service on a machine where you do not have full access.

Tip #4: I don't mean this to sound harsh, but stop working on other people's