

## Re: Need help with a modem problem

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2006-06/msg00464.html>

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- *From:* "Jim Ludwig" <jimlud@xxxxxxxxxxxxxx>
  - *Date:* Sat, 10 Jun 2006 15:36:18 GMT
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Glen,

I found the setting in the bios and everything works fine now. I would never have thought to look under "serial port". Thanks for your help.

Jim

----- Original Message -----

From: "Glen" <gp2002hw@xxxxxxxxxxxx>

To: "Jim Ludwig" <jimlud@xxxxxxxxxxxx>

Sent: Friday, June 09, 2006 11:03 AM

Subject: Re: Need help with a modem problem

You really should only use the newsgroup as it helps everyone who has a similar problem. The com ports will be listed somewhere within the bios. I can't say where for sure as they are all different. It might be under chipset or advanced settings. It might be under pci config. You would just have to go in and look at all entries.

On one of my computers with an AMI Bios, com ports are listed under 'Onboard

Devices Config'. They are listed 'Serial Port 1' and 'Serial Port 2'. They are not listed as COM ports but that is what they are. That's what you should

look for, 'Serial Ports'. I have a AWARD bios in another computer but it runs a server so can't reboot it.

Please repost if you find the fault

Glen P

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----- Original Message -----

From: "Jim Ludwig" <jimlud@xxxxxxxxxxxx>

To: <gp2002hw@xxxxxxxxxxxx>

Sent: Friday, June 09, 2006 4:54 AM

Subject: Fw: Need help with a modem problem

Re: Need help with a modem problem

----- Original Message -----

From: "Jim Ludwig" <jimlud@xxxxxxxxxxxxxx>  
Newsgroups: microsoft.public.windowsxp.general  
Sent: Thursday, June 08, 2006 5:29 PM  
Subject: Re: Need help with a modem problem

Glen,  
Could you tell me where I go once I am in the bios to do this? I looked all around under the different bios categories and I didn't see anything dealing with the com ports. What heading would this typically be under?  
It is an Award bios if that helps any.  
Thanks,  
Jim  
jimlud@xxxxxxxxxxxxxx

"Glen" <gp2002hwREMOVEME@xxxxxxxxxxxx> wrote in message  
[news:ub05RhthGHA.204@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ub05RhthGHA.204@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

If only one com is showing in device manager you need to go into the bios and make sure both are running.

--  
Please repost if you find the fault

Glen P  
~~~~~  
<Pennywise@xxxxxxxxxxxxxx> wrote in message  
[news:339282h5c0s95en06g7mmjvga554q26keq@xxxxxxxxxxxx](mailto:news:339282h5c0s95en06g7mmjvga554q26keq@xxxxxxxxxxxx)

"Jim Ludwig"  
<jimlud@xxxxxxxxxxxxxx>  
wrote:

|>Hello,  
|>I am having trouble getting a 56k modem to work. I have formatted hard  
|>drive and loaded fresh win xp sp2. Modem has been

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recognized and  
working  
>properly in device  
manager. Clicking the  
Query Modem button in the  
>diagnostic tab in the  
Control Panel modem applet  
also works fine.  
According  
>to the modem properties  
sheet, it has been assigned  
COM 3, however  
in  
device  
>manager, only COM 1 is  
listed under the Ports  
heading. If I try to  
dial out  
>with the phone dialer  
applet for instance, I do not  
hear the modem  
at  
all.  
>Can someone help with  
this issue?

Change your mouse to com  
2. Go into Bios and make  
sure com ports are  
both open.

FWIW COM 1 uses the  
same irq that COM 3 does

--  
thepiratebay.org set to be  
back online...  
<http://www.physorg.com/news68480600.html>

Re: Need help with a modem problem

<paulmd@xxxxxxx> wrote in message  
[news:1149387570.530122.285560@xx](mailto:news:1149387570.530122.285560@xx)

Jim Ludwig wrote:

Hello,  
I am having trouble getting a 56k modem to work. I have formatted hard drive and loaded fresh win xp sp2. Modem has been recognized and working properly in device manager. Clicking the Query Modem button in the diagnostic tab in the Control Panel modem applet also works fine. According to the modem properties sheet, it has been assigned COM 3, however in device manager, only COM 1 is listed under the Ports heading. If I try to dial out with the phone dialer applet for instance, I do not hear the modem at all. Can someone help with this issue?  
Thanks,  
Jim  
jimlud@xxxxxxxxxxxxx

Not hearing the dial out noise is no issue. Not successfully connecting is.

Com1 is probably an on board serial port, com 3 was created by the modem, for it's own purposes.