

# Re: Bluetooth problem on ThinkPad

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2006-02/msg00597.html>

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- *From:* "Sven" <[sven@xxxxxxxx](mailto:sven@xxxxxxxx)>
  - *Date:* Mon, 13 Feb 2006 05:45:41 -0800
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Why to you not believe your own trouble-shooting findings? This is akin to the old joke:

Patient: Every time I poke myself in the eye with a sharp stick, it hurts. What should I do?

Dr: Stop poking yourself in the eye with a sharp stick

Summary: Bluetooth works on 5 laptops. Bluetooth stops working on every laptop that a new driver is installed to.

Conclusion: The driver broke Bluetooth on these computers.

Did you miss a step, such as?

Do you need a BIOS flash in order for these new drivers to access the port correctly?

Do you need to update the Motherboard drivers in order for these new drivers to access the port correctly?

Steve

"Bongo" <[Bongo@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Bongo@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:387DEDDE-D061-4FE4-96A7-31017BB1F668@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:387DEDDE-D061-4FE4-96A7-31017BB1F668@xxxxxxxxxxxxxxxxxxxxxxxx)

Hello

I have a problem with the built-in Bluetooth on my Lenovo ThinkPad T43 laptop (in fact, laptops: I have five identical computers of this type).

The ThnknPad Software Installer suggested I uninstall the old version of the Bluetooth driver, which I did, and install a new "Enhanced Data Rate verions" . . . which I did.

Once I installed the new drivers, I could not use Bluetooth. The blue/red icon tray icon and the My Bluetooth Places items show up (ThinkPad technical support said this is no longer the correct way to access Bluetooth in SPT).

But (despite the radio being switched on), I get the error "No local

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Bluetooth device was detected" whenever I try to run anything like "Bluetooth Setup Wizard" or the like.

The blue/white icon tray Bluetooth icon (which I was told is the supported way to access Bluetooth in SP2) doesn't show up normally, and there is \*no\* "Microsoft Bluetooth Enumerator" device in the Device Manager.

I have tried (numerous times) to rectify this by going to the Device Manager, selecting the ThinkPad Integrated Bluetooth IV device and updating the driver (as identified as the correct one by ThinkPad support). Once I do this, the blue/white icon shows up in the tray, and the Microsoft Bluetooth Enumerator device shows up in the Device Manager—\*BUT ONLY BRIEFLY\*. There, in front of my eyes, in 5–10 seconds, they both disappear from the screen.

I have uninstalled and reinstalled the software a number of times, but I keep getting the same result. I am virtually certain this is not a hardware problem, as (a) it wasn't happening before the latest software update; and (b) it is occurring on all the computers that I have updated. I am running XP Pro SP2 and have \*all\* the latest driver updates.

Any ideas?

Tx & rgds  
Bongo