

Re: USB-driver problem-out of idées

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2006-01/msg00325.html>

- *From:* "Quaoar" <quaoar@xxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 5 Jan 2006 19:49:43 -0700
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Fenix83 wrote:

> Problem with drivers for USB:

> 1. I connected a USB-soundcard (Line6) to my computer. The system
> detects the unit with its name so the system can communicate with the
> unit.

>

> 2. When installing the driver the systeme respons: "An error occured
> during installation of the hardware,
> incorrect data" (free transation from swedish!).

>

> 3. I bought a new PCI/USB-card. The system detects the new
> PCI/USB-card but also I can see that drivers for the new "USB" are
> missing.

>

> 4. When trying to install the driver the systeme respons: "An error
> occured during installation of the hardware, incorrect data (free
> transation from swedish!).

>

> I have updated all programs, XP (SP2), USB, and chipset on mothercard.
> I am an administrator.

>

> I am now complete out of idées so I am looking forward for any
> comments or ideas.

>

> Best regard

For all USB devices: if the device requires a driver that XP does not have, the driver **must** be installed correctly before that USB device is connected to the computer the first time.

To fix this failed installation, connect the device, open Device Manager, find that new device and uninstall it; then disconnect the device. Reboot. Install the driver and when the installer asks that the device be connected or the installer finishes, only then connect the USB device the first time.

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