

# Re: Sound Card Problem

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2005-12/msg01062.html>

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- *From:* Malke <notreally@xxxxxxxxxxxx>
  - *Date:* Sun, 18 Dec 2005 09:02:59 -0800
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10s3rg0d wrote:

- > I really need help on this. I got a computer from a friend but have no
- > sound on an onboard Realtek AC'97, I have bought a new Sound Blaster
- > Live! 24-bit. Both cards give me a "Windows cannot load the device
- > driver for this hardware. The driver may be corrupted or missing.
- > (Code 39)". I have downloaded the new drivers at Creative for the
- > Live! card. I have disabled the Realtek. I have fixed registry
- > problems I had. My friend said the problem started when he lost his
- > recovery disk for the computer and used a regular Windows XP SP2 which
- > did not have all of the drivers he needed for many things that were
- > onboard. Does anyone have any suggestions on what I might try to fix
- > this problem. Thanks....
- >
- > Mainboard: Intel D845GVSR

My experience with SB Live drivers is that you must get the absolute correct ones or you'll have no sound. Another thing Creative does that is a pain is that you must have installed the drivers that came with the card (from cd) before you can use anything from the website because the online drivers are usually updates. This makes it a real annoyance when trying to install an older SB card that you just had lying around. My guess is that the drivers you d/l'd were updates or just not quite right.

There are two ways of handling this. The first is that you "trick" the SB Live card by installing what you know are wrong drivers and then you can update them with the right drivers. Or have your friend rummage around to see if he has the SB Live cd in a drawer somewhere.

The second way is that you buy an inexpensive PCI sound card and use it instead since it will come with drivers and you don't have to mess around with it. You can get a basic sound card at the store for under \$25-30 usd. I just bought two C-Medias for \$14.95 at Geeks.com and they had other C-Medias (a very basic sound card) for as little as \$5 apiece, plus some SB PCI cards for around \$29.

Malke

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MS-MVP Windows User/Shell  
Elephant Boy Computers  
www.elephantboycomputers.com  
"Don't Panic"  
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- *Follow-Ups:*
  - ◆ **Re: Sound Card Problem**  
◇ From: 10s3rg0d
  
- *References:*
  - ◆ **Sound Card Problem**  
◇ From: 10s3rg0d
  
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