

## Re: CD/RW & DVD Drives not responding

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2005-11/msg01312.html>

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- *From:* "Lorne" <[lorne\\_m\\_nospam@xxxxxxxxxxxxx](mailto:lorne_m_nospam@xxxxxxxxxxxxx)>
  - *Date:* Wed, 30 Nov 2005 00:41:16 -0500
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Thanks for the quick response.

No Upperfilters or Lowerfilters values present in the referenced key  
(HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\Class\{4D36E965-E325-11CE-BFC1-08002BE

I should also point out that this is now a dual-boot ME & XP system. Did a clean install on a new system partition.

EZCD Creator not present on XP drive as of yet.

"AmericanTechie" <[nomail@xxxxxxxxxxxxxxxxxxxxx](mailto:nomail@xxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:um8Mc2W9FHA.3908@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:um8Mc2W9FHA.3908@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

> Lorne wrote:

- >> I have recently upgraded to XP from ME. Worked fine prior to installing
- >> all Windows Updates outstanding. Now, both optical drives no longer work.
- >> When I insert ANY CD (programs, data or music), same result:
- >> Drive spins for a few seconds and stops
- >> No CD icon next to cursor
- >> Navigate to drive in Windows Explorer, shows drive letters, no file
- >> information
- >> Right click, no dialog box, Explorer hangs and have to force re-boot with
- >> a power off shutdown.
- >> Drives:
- >> Show in Windows Explorer
- >> Don't know if burning works, playing/running does not. No burning
- >> software installed yet. (Can't CD drives don't work)
- >> Have performed the following:
- >> (1)Uninstalled both drives through Device Manager.
- >> (2)Re-installed both drives after re-boot. No driver installation
- >> problems. Reads all hardware details fine.
- >> (3)Reset Services\ Shell Hardware Detection to Automatic. (Path to
- >> executable: D:\WINDOWS\System32\svchost.exe -k netsvcs)
- >> (4) Downloaded and ran "autorunenable.reg", "XP\_CD-DVD-Fix.exe",
- >> "AutoFix.exe." (from Kellys-Korner.com and dougknox.com)
- >> Still no change. I have numerous programs to re-install and am SEVERELY
- >> stuck.
- >> Any help/ideas greatly appreciated.
- >> Lorne
- >>

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> Old Versions of EZ CD Creator from Roxio has caused this type of thing to  
> happen. Check your Add/Remove programs to see if it is listed. If it is,  
> then it should have been removed before installation.

>

> <http://support.microsoft.com/default.aspx?scid=kb:en-us:314060>

>

> This article is related to the problem but it requires going into the  
> registry. I am not sure if a better fix has been found by now as this is  
> a pretty old problem. Otherwise get back to us if this is not the case.

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> <http://www.americantechie.com>

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• *Follow-Ups:*

- ◆ ***Re: CD/RW & DVD Drives not responding***

◇ *From:* AmericanTechie

• *References:*

- ◆ ***CD/RW & DVD Drives not responding***

◇ *From:* Lorne

- ◆ ***Re: CD/RW & DVD Drives not responding***

◇ *From:* AmericanTechie

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