

## Re: Problems with new computer

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2005-09/msg00784.html>

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- *From:* "Andrew" <[andrewportess@xxxxxxxxxxxxxxxxxxxx](mailto:andrewportess@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 14 Sep 2005 20:19:21 +0100
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"Frew415" <[Frew415@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Frew415@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:002799D1-7BAB-48A1-AEE4-1C6591B47087@xxxxxxxxxxxxxxxxxxxx>

>I just built a new computer from scratch and now i have a couple problems  
> with it.

> Here are the specs on the hardware in this computer:

- > ASUS A7N8X-E Deluxe ATX AMD Motherboard
- > AMD Athlon XP 2800+ 2.083GHz 333MHz FSB Socket A
- > Corsair ValueSelect 1GB (2x512MB) 184pin SDRAM
- > nVIDIA GeForce MX 4000 AGP 128MB DDR Graphics Card
- > Samsung 60GB 7200rpm Hard Drive
- > Maxtor Maxline Plus 250GB 7200rpm SATA Hard Drive
- > HP DVD Writer dvd630 4x Write
- > HP DVD-ROM

>

> First off, i have no sound. The sound card i have is nVIDIA nForce Audio  
> and all of the drivers are installed and digitally signed. The speakers  
> are

> inserted into the correct port and the sound is not muted on any volume  
> control.

> Second, Windows sometimes fails to boot up unless i unplug the power  
> supply

> from 1 or both of my optical drives. The power supply is a brand new  
> Antec

> 400W SmartPower 2.0.

> If you need anymore information please ask and thanks in advance for any  
> help.

>

> -Frew

You seem to be pretty clued up otherwise you would be asking why Windows does not recognize your SATA drives. But, just to be on the safe side check your BIOS settings for on-board sound. If the sound card is showing in Control Panel – System – Hardware then this isn't an issue and I would look to check that the Windows Audio service is running in Control Panel – System Administration – Services.

Try connecting the optical drives to different outputs from the PSU. It

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sounds like the PSU is not providing enough power and could be faulty!

Andy

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