

Re: usb mass storage device code 10

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2005-08/msg01695.html>

- *From:* "RonK" <im@xxxxxxxx>
 - *Date:* Thu, 25 Aug 2005 20:11:31 -0400
-

Did you format the drive in Disk Management ?

"Mojee" <Mojee@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:E7624546-1079-4007-A8C1-CD6BC5F77654@xxxxxxxxxxxxxxxxxxxx

>I am facing a similar problem here. I have USB2.0 Portable Harddisk when
> connected to USB ports on PCs or Laptops do indicate that a new hardware is
> connected. But you cannot find the device when you look in my computer or
> try

> and send a file to it. For USB stick 256M it works fine. Please Help

>

> "Mridul" wrote:

>

>> Hi,

>>

>> I got it to work... I was moving to a new apt the prev. day, and the move

>> possibly jogged some connection in the external drive. I just removed the

>> HDD

>> from the external case & put it back in again. It worked.

>>

>> Hope this helps..

>> Mridul.

>>

>> "edrocker" wrote:

>>

>>> I am having ths same problem. I have a Western Digital External USB

>>> Hard

>>> Drive. Running XP SP2 on a P4 2.53 GHz CPU, Intel MB with 1G RAM. The

>>> drive

>>> was fine and I'm not sure when the problem started. When connecting,

>>> it

>>> originally showed up in my Device Manger as another Hard Drive, but

>>> upon

>>> rebooting, it shows up as a USB Mass Storage Device with the little

>>> yellow

>>> marker and a Code 10 saying it is unable to start. According to WD, it

>>> should be Plug and Play and XP should recognize the drive, which it did

>>> when

>>> I first installed it over a year ago. I've tried everything, including

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>>> connecting it to another XP SP2 computer, but get the same message.
>>> Any
>>> ideas out there? Thanks.
>>>
>>> "Mridul" wrote:
>>>
>>>> Hi,
>>>>
>>>> My external HDD was working fine until yesterday. Windows installed a
>>>> few
>>>> updates, and now the computer won't boot up if the external HDD is
>>>> turned on.
>>>> If I turn it on after booting, in the hardware manager, it shows up
>>>> with the
>>>> exclamation point, and a code 10. (The device cannot start).
>>>>
>>>> I already have sp2 installed, and have everything pretty much up to
>>>> date.
>>>> The usbstor.sys file is dated 7/1/2001.
>>>>
>>>> Regards,
>>>> Mridul.

• **References:**

- ◆ **[RE: usb mass storage device code 10](#)**
 ◇ From: edrocker
- ◆ **[RE: usb mass storage device code 10](#)**
 ◇ From: Mridul
- ◆ **[RE: usb mass storage device code 10](#)**
 ◇ From: Mojee

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