

Re: Windows won't install new hardware

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2005-08/msg01482.html>

- *From:* GRS328 <GRS328@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 22 Aug 2005 16:49:05 -0700
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Thank you for your comments, I appreciate them.

As for the firmware flash on my DVD ROM, I only did so because the reader would not recognize DVD media when in the tray. My PC manufacturer directed me to the firmware upgrade, and believe me, there were absolutely no instructions about changing the IDE channel. However, I recognize this issue is most likely a lost cause, and I will take your advice and purchase a new DVD writer.

As for my Dell DJ, again, I only upgraded my firmware as I needed the Plays For Sure compatibility that was not existent with the original firmware. I fully subscribe to the rule "if it ain't broke, don't fix it." However, it was necessary for me to upgrade.

My concern is that I upgraded the firmware on the DJ and my desktop no longer recognizes the DJ, yet my laptop does (unfortunately, the majority of my music is located on my desktop.) This is what leads me to believe it is an issue within Windows. I have contacted Dell support, but they have been unable to resolve the issue.

Thanks

"NoNoBadDog!" wrote:

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> "GRS328" <GRS328@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
> news:006EC872-9220-4AEE-8CA8-37CB7039B2C2@xxxxxxxxxxxxxxxxxxxxx
>> I run XP SP2. Whenever I attempt to install any kind of new hardware, the
>> New Hardware wizard goes through its motions, but it NEVER finds the
>> drivers
>> or software to install for the new hardware. There are times when even if
>> I
>> point directly to the proper file, it still won't install. This has
>> occurred
>> with numerous different hardware. My current issue is with my Dell DJ.
>> Windows will not find the driver.
>> I also made the big mistake of attempting to upgrade the firmware for my
>> internal DVD-ROM (Toshiba R5002). The installation failed. Noweverytime
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>> I
>> start Windows, it indicated it has found new hardware and the wizard
>> attempts
>> to install, but it always fails.
>> For the record, I have no problems installing any hardware on my laptop,
>> which is running SP2 as well.
>> Any ideas on what is going on?
>> Thanks in advance.