

Re: "USB Keyboard not found" error, but I have a working PS/2 keyboard

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2005-04/msg02113.html>

- *From:* usenet@xxxxxxxxxxx
 - *Date:* 29 Apr 2005 09:07:34 GMT
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"Cari \ (MS-MVP)" <Newsgroups1@xxxxxxxxxxxxxxxx> wrote:
> <usenet@xxxxxxxx> wrote in message news:3dbvesF6qvg9cU1@xxxxxxxxxxxxxxxx
>>
>> On booting a new Windows XP system we have just bought, after the user
>> has logged in, an error box pops up which says "USB Keyboard not
>> found". This is no more than an annoyance because the system works
>> fine with its PS/2 keyboard, you just click OK and the message goes
>> away – until the next reboot.
>>
>> However it would be nice to get rid of this annoyance, can anyone
>> suggest how to get rid of the message? The message appears even when
>> there are no USB devices connected at all.
>>
>
> Go into the BIOS and tell it that you have a PS/2 keyboard and not a USB
> one.

No, we'd tried that already.

As it turns out the problem was a driver that someone had installed for a Creative wireless keyboard. I uninstalled the creative driver and the problem went away.

The system was supplied with loads of stuff installed, it looks like the system builders had just mindlessly installed every single thing on the CDs that came with the hardware.

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Chris Green

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- *References:*
 - ◆ [**Re: "USB Keyboard not found" error, but I have a working PS/2 keyboard**](#)
◇ *From:* Cari \ (MS-MVP\)

Re: "USB Keyboard not found" error, but I have a working PS/2 keyboard

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