

# Re: Windows XP corrupting HD – what is the solution?

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2005-04/msg00405.html>

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- *From:* Ron Martell <[ron.martell@xxxxxxxxxx](mailto:ron.martell@xxxxxxxxxx)>
  - *Date:* Mon, 04 Apr 2005 23:18:53 GMT
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jonny\_morrisuk@xxxxxxxxxxxxx (Jonathan) wrote:

<snip>

>My question is this: what am I to do to fix it? Is there a website I  
>should look at to find a list of updated drivers or whatever for my  
>hardware for this shabbily written version of Windows? I am not going  
>to buy new hardware as I know my existing hardware works just fine in  
>it's own right.

>

>Thanks!

Hardware drivers are the responsibility of the hardware manufacturers, not Microsoft.

If you suspect that you may have a driver related problem then you need to check with the manufacturer(s) of the device(s) concerned – computer, motherboard, video card, printer, sound card, etc etc – and obtain the latest Windows XP driver for the exact model that you have.

If you are getting corruption on the hard drive then there a number of possible causes:

1. The hard drive itself. Get the free diagnostic utility from the hard drive manufacturer's web site and run it to check out your drive. Also ensure that S.M.A.R.T. monitoring for the hard drive is enabled in your computer's BIOS setup.
2. Motherboard drivers. If you have a major brand computer then check with the computer manufacturer's web site for updates for your exact model number. Otherwise check with the motherboard manufacturer's web site.
3. Virus/spyware infestation. Ensure that your antivirus software is completely up to date, with the virus definitions not more than a week old, and do a complete scan of your hard drive. Then get a "second opinion" by doing a free online virus scan at one of the following web

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sites:

<http://housecall.trendmicro.com>

<http://www.pandasoftware.com/activescan/>

<http://www.ravantivirus.com/scan/>

Next try the free online spyware scanner at MVP Jim Eshelman's web site at <http://aumha.org/a/noads.htm> and if anything is found then use his Quick Fix procedure at <http://www.aumha.org/a/quickfix.htm>

Good luck

Ron Martell Duncan B.C. Canada

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Microsoft MVP

On-Line Help Computer Service

<http://onlinehelp.bc.ca>

In memory of a dear friend Alex Nichol MVP

<http://aumha.org/alex.htm>

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• *Follow-Ups:*

◆ ***Re: Windows XP corrupting HD – what is the solution?***

◇ *From:* Jonathan

• *References:*

◆ ***Windows XP corrupting HD – what is the solution?***

◇ *From:* Jonathan

• Prev by Date: ***Re: New hard drive maximum size.***

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