

Re: Unrecognised Portable Hard Drive

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2005-01/1062.html>

From: wrs (wrs_at_discussions.microsoft.com)

Date: 01/11/05

Date: Tue, 11 Jan 2005 10:23:23 -0800

The Maxtor drive is powered externally and it came with only the power cables and a cable to connect to the USB with the small plug to go into the Maxtor drive. I have checked to driver and both computers seem to have the same version of usbstor. (is there somewhere on the tower case that a sharp tap with a hammer would help – it might help my frustration)

wrs

"Quaoar" wrote:

> wrs wrote:

>> *I have an IBM PC running XP PRO and service pac 2 with a 40 gig hard drive . I purchased a Maxtor 80 gig (PS3100) portable hard drive.*

>> *When I plug it into a USB my IBM PC says that it is an unrecognise device. When I plug it into my toshiba lap top it works and I can*

>> *access the portable drive over my home network from my IBM PC and read, write etc. to the drive. The speed is slow through my router 10*

>> *meg rather than the 460 meg(?) with USB 2.*

>> *My USB ports work with other devices – flash drives, camera card reader, my mouse.. I have uninstalled the USB controllers and*

>> *reinstalled them – no change. I uninstalled service pac 2 – no*

>> *change. i reinstalled service pac 2 – no change. IBM wants me to*

>> *return my PC to as was from the factory. This is a major pain as I*

>> *have paid for and downloaded several programs .*

>> *Any help or recomendations would be helpful*

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> *It might be a problem of power available at the USB port. If the drive*

> *can be externally powered, try that. If it has one of those dual USB*

> *cables where the small-diameter cable supplies additional power, connect*

> *that one to the laptop (running!) and see if the drive is recognized on*

> *the other computer.*

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> *Q*

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