

RE: DVD/CDRW combo wont play DVDs

Source:

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From: SM (*SM_at_discussions.microsoft.com*)

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I've searched this subject relentlessly and keep coming to the same conclusion...

"After installing SP2 my combo drive no longer recognizes DVDs!!!"

We've all tried the same things...system restore, uninstall and reinstall drivers, uninstall device, remove and reinstall programs, blah, blah, blah...

I think it's safe to say this is NOT a hardware issue. We need a fix from Microsoft.

FYI mine is a Dell Latitude with a Samsung DVD/CD-RW Combo that came with the system. Running XP-Pro.

HAPPY NEW YEAR!

"Ash" wrote:

- > *My Toshiba Satellite A10 DVD/CDRW combo drive (Panasonic matshita ujda750)*
- > *has been working well for just under a year now. However since installing xp*
- > *sp 2 , MediaPlayer 10, and updates to Nero 6 and Nero InCD I am unable to*
- > *play any DVDs. Playing VCDs , Audio CDs and CD burning using Nero are fine*
- > *.....but no DVD. I use Power DVD 5 and/or Windows Mediaplayer .*
- > *The drive just will not display any content of the DVD no files no nothing.*
- > *Also there are no error msgs. Driver files as indicated in device manager*
- > *show all to be xp sp2 updates. DVDs will also not play using media player.*
- > *Have tried DVDs from different regions and those that are region free to no*
- > *avail.*
- >
- > *Have carried out the following trouble shooting.*
- > *1.Rolled back MPlayer 10 to MPlayer 9*
- > *2.Rolled back MPlayer format runtime to previous version.*
- > *3.Uninstalled Nero InCD.*
- > *4 Have tried to use system restore using restore points prior to SP2 and at*
- > *a know good condition but restore incomplete msg comes up... unable to*
- > *restore to any prior date !!!! Have also tried system restore in safe mode*
- > *..... still unable to restore.*
- > *5 Have carried out the troubleshooting as stated on the Cyberlink website*

microsoft.public.windowsxp.hardware: RE: DVD/CDRW combo wont play DVDs

- > upto uninstall and reinstall PwrDVD still no good.
- > 6 Uninstalled xp hotfixes downloaded from windows update on 19oct2004.
- >
- > Deatils of my notebook are
- > Toshiba Sattelite A10
- > Win xp professional SP2
- > Power DVD 5 with latest patch
- > Nero 6
- > Lavasoft Adaware SE professional
- > Norton AntiVirus and Norton Sys Works2003 all uptodate
- >
- >
- > Would appreciate any help in sorting this condition. Is this a hardware
- > problem or a software glitch ???
- > Regards
- > Ash
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