

Re: Win XP reports no floppy & no CD???????

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2004-12/1469.html>

From: Stan Kay (*stan.kay_at_ntlworld.com*)

Date: 12/15/04

Date: Wed, 15 Dec 2004 19:05:14 -0000

Hi RC,

I have now tried an "in place upgrade" but that failed to too. As a result of all my failed attempts I concluded (just a wild guess!) that there must be a driver conflict causing this problem so decided to see what effect there was from removing applications one by one and re-booting. Eventually, I found that removing Alcohol 120 fixed the problem. Subsequeuntly, a visit to the forums on the Alcohol web site revealed that this is is registered as a problem when Adaptec products are present. I discovered that the key is to install Alcohol 120 AFTER everything else is installed. During the Alcohol installation process up pops a message that Windows has found a new SCSI device (i.e. Alcohol has over written the driver but Windows then identifies the SCSI controller again and re-instals the drivers). The Alcohol installation process then pauses whilst the SCSI driver re-installation takes place and then completes it's installation. Subsequeuntly everything works fine.

So, many thanks to everyone who has offered help and I hope my experiences and solution may be of value to others.

"R. C. White" <rc@corridor.net> wrote in message
news:eD0fEpg4EHA.3376@TK2MSFTNGP12.phx.gbl...

> *Hi, Stan.*

>

> *Adaptec SCSI? Me, too. But my only remaining SCSI device is my IBM HD (a
> humongous <g> 9 GB model), which is my boot device. My first several
> CD-ROMs were SCSI, but both current DVDs are IDE models.*

>

> *My first reaction when I saw your mention of SCSI was that you might have
> the CD disabled in the SCSI BIOS, but then I remembered that you earlier
> said that it appears during POST, so there goes that idea. Besides, if I
> read your last post correctly, your CD is an IDE device, not SCSI.*

>

> *The floppy is not supposed to show up in Disk Management, but there should
> be two lines in Device Manager, one for the FDD controller and one for the
> drive.*

>

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> *The CD/DVD definitely should show up in both Device Manager and Disk Management. Sometimes a new HDD needs to be "initialized", but this should not apply to the CD/DVD. Sometimes I'm startled when I open Disk Management and don't see all of my CDs, but then I realize that I just need to scroll down. With my many HD volumes, flash drive, etc., the Graphical View sometimes is too large to show without scrolling.*

>

> *If you must reinstall, you might want to do an "in-place upgrade". This will reinstall WinXP itself, but preserve your existing applications and data. If your WinXP CD-ROM does not include SP2, you'll need to add that after the reinstallation. Still, this should cut your reinstallation time from a full day to less than a half-day, maybe a couple of hours. Microsoft's instructions are in this KB article:*

> *How to perform an in-place upgrade (reinstallation) of Windows XP*

> *<http://support.microsoft.com/default.aspx?scid=KB;en-us;q315341>*

>

> *Keep us posted on your progress. I haven't seen this problem reported before.*

>

> *RC*

> *--*

> *R. C. White, CPA*

> *San Marcos, TX*

> *rc@corridor.net*

> *Microsoft Windows MVP*

>

> *"Stan Kay" <stan.kay@ntlworld.com> wrote in message*

> *news:etu35Hg4EHA.3416@TK2MSFTNGP09.phx.gbl...*

>> *Hi RC,*

>>

>> *Neither the floppy nor the CD/DVD show up in Disk Management and I do not, and have never, used TweakUI. But thank you for the suggestion. I have also been told via another source that Nero often conflicts with Adaptec to cause exactly this problem. However, although I do have Adaptec products (SCSI controller and drives only) I do not have Nero and so that cannot be the cause of the problem either.*

>>

>> *I shall continue to search and will post back a solution if I find one. However, a complete re-install takes about a day (operating system and all software etc) so if I have no solution by tomorrow then I will perform a clean instal of Windows.*

>>

>>

>>

>> *"R. C. White" <rc@corridor.net> wrote in message*

>> *news:%23iKxnCg4EHA.1976@TK2MSFTNGP09.phx.gbl...*

>>> *Hi, Stan.*

>>>

>>> *Does the CD/DVD drive show up in Disk Management?*

>>>

>>> *Are you using TweakUI? That offers a setting to not display specific*

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>>> drives; some users (including myself) have used this and then forgotten
>>> we did it. <blush> They should still show up in Device Manager,
>>> though.
>>>
>>> RC
>>>
>>> "Stan Kay" <stan.kay@ntlworld.com> wrote in message
>>> news:OmSG06f4EHA.3416@TK2MSFTNGP09.phx.gbl...
>>>> That was the first thing I did when Windows failed to show the floppy
>>>> and the DVD drive. Bios shows that both exist and both appear
>>>> correctly during POST. Moreover, if I insert a bootable floppy of a
>>>> bootable CD/DVD then both work during boot up!
>>>>
>>>> In essence, the problems is with Windows XP Pro SP2 not recognising
>>>> that the removable drives exist. The real interesting thing is that
>>>> both devices are present in Windows registry but Windows still does not
>>>> recognise them!
>>>>
>>>> "Yves Leclerc" <yveclercNOSPAM@maysys.com> wrote in message
>>>> news:OI0fsme4EHA.2568@TK2MSFTNGP11.phx.gbl...
>>>>> Check in the BIOS set up to see if the floppy drive is enabled.
>>>>>
>>>>> Also check to see if the IDE/SATA channel is enabled in the BIOS so
>>>>> that XP can find the DVD drive.
>>>>>
>>>>> "Stan Kay" <stan.kay@ntlworld.com> wrote in message
>>>>> news:%230yB5Md4EHA.3092@TK2MSFTNGP10.phx.gbl...
>>>>>> I have just upgraded my Win XP Pro installation to SP2 and everything
>>>>>> worked fine after re-booting until I noticed that Explorer does not
>>>>>> show my floppy drive or DVD drive nor do these devices appear in
>>>>>> Device Manager. I have tried rebooting to see if the system
>>>>>> identifies them but this does not work. I have even done an iupgrade
>>>>>> re-instal of windows but that does not help either.
>>>>>>
>>>>>> Can anyone please offer some suggestions before I resort to clean
>>>>>> instal?
>