

RE: USB audio

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2004-10/1646.html>

From: Peter (*Peter_at_discussions.microsoft.com*)

Date: 10/11/04

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Hi,

Have you strictly follow the instructions for how to install the webcam drivers?

Try as follows:

1. Download the latest XP compatible drivers from logitech.com and save it to a specific folder.

<http://www.logitech.com/index.cfm/downloads/software/HK/EN,CRID=322,contentid=6023>

2. go to add or remove program to remove the webcam drivers, after the driver is removed, disconnect the webcam and then reboot the PC.

3. Check to ensure you have installed Direct X 9.0 or above before install the new webcam drivers.

4. Temporary disable the antivirus software and then run the downloaded drivers.

Connect the webcam when prompted. Follow the prompt to complete the installation. You may need to reboot the PC to complete the installation.

5. Install other applications from the webcam CD.

Refer to logitech.com for support if you have further queries.

<http://www.logitech.com/index.cfm/support/products/document/HK/EN,CRID=322,contentid=4705#2>

Hope it helps.

Peter

"Gerry Shannon" wrote:

- > *Windows XP doesn't seem to be able to support USB speakers and microphones*
- > *on my system. I have a Logitech 4000 Pro Webcam with mic. The Webcam works*
- > *but Windows can't install a driver for the mic. I recently bought a USB*

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> *headset and Windows can't install that either.*

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> *I have a generic system:*

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> *Windows XP SP 2*

> *Intel P4-1.5 GHz*

> *512 MB memory.*

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> *Any help would be greatly appreciated.*

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> *PS: (The mic used to work)*

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