

Re: dial up modem problem

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2004-08/5230.html>

From: Jim Macklin (*p51mustang[threeX12]*)

Date: 08/30/04

Date: Sun, 29 Aug 2004 19:15:00 -0500

I doubt if a reinstall will fix the problem. A format and reinstall might since that would reset all the settings. There could be a virus, or it could just be that there is a time out set or a disconnect on error, don't know, it could even be a Spanish telco issue with data on voice phone lines.

It could be auto-disconnect is set to some time that is very short, I always set mine to never disconnect. Sorry I can't suggest any thing more useful than to look at everything on the device manager and the control panel under telephony and modems both.

Have the phone line checked for noise and static, that could cause a disconnect too.

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The people think the Constitution protects their rights; But government sees it as an obstacle to be overcome.
"robbybobs" <relpy@group.com> wrote in message
news:8JtYc.134\$H74.105@newsfe3-win.ntli.net...
| Hi Jim,
| I've just left Spain where they live so its a tad hard to see the settings.
| However, the modems disconnects when up/downloading and even did the same
| thing before the hard drive was formatted! Do you still think it could be a
| setting and if so where, surely not auto disconnect ?
| Thanks
|
| "Jim Macklin" <p51mustang[threeX12]@xxxhotmail.calm> wrote in message
| news:uwV7MwhjEHA.1712@TK2MSFTNGP09.phx.gbl...
| > Sounds like a setting is telling the modem to disconnect
| > when not actively up/downloading. Check the properties.
| >
| >
| > --
| > The people think the Constitution protects their rights;
| > But government sees it as an obstacle to be overcome.
| >

