

## Re: USB ports are not recognizing anything. controller not installed

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2004-07/0098.html>

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**From:** Cari \((MS MVP\) (*Newsgroups1\_at\_coribright.com*)

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Go to the website of the motherboard manufacturer, download and install the chipset drivers for your model of board

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Cari (MS-MVP Windows Client - Printing, Imaging & Hardware)

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"A Gearhead in need of help" <motorhead99@comcast.net> wrote in message news:2408801c45eeb\$cc9d1a70\$a501280a@phx.gbl...

> Hello everyone,

> Here's the history before i get to my problem. I had my  
> old compaq 5365 completely rebuilt from the ground up a  
> year ago. It's got a MSI mainboard with a 2.4 gig pentium  
> 4, maxtor 30 gig hard disk drive, and sound blaster audigy  
> sound card(its quite a beast in my oppinion with a  
> braodband connection). But running out of \$\$ at the time i  
> decided to keep windows 98 se and the old original  
> quantum bigfoot 10 gig hard drive as the primary hdd until  
> i could get a little more money to get xp and rip out the  
> bigfoot and use it as a doorstop(believe me it makes a  
> better door stop than a hdd). This past spring the old  
> bigfoot started to fail, it had sum bad sectors and i was  
> having to run a disk clean up quite often. SO i took it  
> back to the service that rebuilt it b4, i also got a deal  
> from the guy and got xp pro at a pretty good price.

> ---> Now heres the problem. When he installed xp i guess  
> he did not install the driver for the usb controller.  
> since xp was installed i cant use anything, i cant use my  
> parents hp camera, my creative jukebox zen, or even a  
> memorex thumbdrive which shud b plug and play on xp. i  
> think the driver file i need is USBEHCI.SYS thats wut i  
> need so i can install the universal Serial Bus (USB)  
> Controller (this is exactly what is shown to have a  
> problem on the hardware manager, and sez i need that  
> file). Can any body help me??? I dont have the serial Id #  
> for xp so i cant simply cal windows or leave them a  
> message without the # (it was anything illegal he was an  
> authorized dealer, but he since quit and now i cant use  
> his help again)

> a reply to this post is fine, or email, or even AIM if its  
> convenient for anybody (my sn is MotorheadDB)

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> Thank you very much,

> DB

microsoft.public.windowsxp.hardware: Re: USB ports are not recognizing anything. controller not installed

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