

microsoft.public.windowsxp.hardware: USB ports are not recognizing anything. controller not installed

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**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2004-07/0089.html>

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**From:** A Gearhead in need of help (*motorhead99\_at\_comcast.net*)

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Hello everyone,

Here's the history before i get to my problem. I had my old compaq 5365 completely rebuilt from the ground up a year ago. It's got a MSI mainboard with a 2.4 gig pentium 4, maxtor 30 gig hard disk drive, and sound blaster audigy sound card(its quite a beast in my oppinion with a braodband connection). But running out of \$\$ at the time i decided to keep windows 98 se and the old original quantum bigfoot 10 gig hard drive as the primary hdd until i could get a little more money to get xp and rip out the bigfoot and use it as a doorstop(believe me it makes a better door stop than a hdd). This past spring the old bigfoot started to fail, it had sum bad sectors and i was having to run a disk clean up quite often. SO i took it back to the service that rebuilt it b4, i also got a deal from the guy and got xp pro at a pretty good price. ---> Now heres the problem. When he installed xp i guess he did not install the driver for the usb controller. since xp was installed i cant use anything, i cant use my parents hp camera, my creative jukebox zen, or even a memorex thumbdrive which shud b plug and play on xp. i think the driver file i need is USBEHCI.SYS thats wut i need so i can install the universal Serial Bus (USB) Controller (this is exactly what is shown to have a problem on the hardware manager, and sez i need that file). Can any body help me??? I dont have the serial Id # for xp so i cant simply cal windows or leave them a message without the # (it was anything illegal he was an authorized dealer, but he since quit and now i cant use his help again) a reply to this post is fine, or email, or even AIM if its convenient for anybody (my sn is MotorheadDB)

Thank you very much,  
DB

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