

Re: Computer Freezing

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2004-06/2262.html>

From: bill (*anonymous_at_discussions.microsoft.com*)

Date: 06/15/04

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OK I took your advice and found Event Viewer under administrative tools and clicked on system and found this error, repeated several times:

AML:ACPI BIOS is attempting to write to an illegal IO port address (0xcf8), which lies in the 0xcf8-0xcff protected address range. This could lead to system instability. Please contact your system vendor for technical assistance.

About every other time, it will say "attempting to read" instead of write. Can you help me figure out what this means? I have already downloaded and flashed the newest BIOS from Micron for that machine. Didn't seem to help. Thanks for the help
Bill

>-----Original Message-----

> *Why did you try to fix things without first obtaining basic facts. What did event log say. What does device manager report. Are power supply voltages within the upper 3/4 limits of those supply voltages? What did the manufacturers comprehensive diagnostics (provided free by any responsible manufacturer) report? Never start fixing things until first obtaining the basic information. If your car mechanic fixed your car that way, then you would be yelling scam.*

>

> *"wgruth@cableone.net" wrote:*

>>

>> *Thank God I am not the only one having these problems. I*

>> *have a very similar problem. And it is not fixed*

yet. I

>> *think I have done about everything you have done and a few more and still I have grief. I had a 1.0 AMD, 128 Ram, clean install to XP. System would just randomly I thought just hang, mouse or keyboard would not respond. Here is a list of what I have tried so far, in this order*
>> *(I think, my memory isn't perfect anymore):*
>> *1. ran virus check and Spybot, cleaned a bunch of ad crap off, didn't help.*
>> *2. Reformatted hard disk, clean install of XP, didn't help.*
>> *3. New stick of RAM, 256K this time, didn't help.*
>> *Computer shop said the my old RAM was not working correctly, whatever that means.*
>> *4. Removed all cards but video, didn't help.*
>> *5. Replaced video card, didn't help.*
>> *6. Replaced CPU with 1.2 AMD, they didn't have a new 1.0, didn't help*
>> *7. Replaced power supply with a known good used one (got tired of buying new parts that didn't help!) and that didn't fix it but may have made it a little better.*
>> *8. Disconnected second CD drive, didn't help.*
>> *9. Replaced network card, went online and installed EVERY XP upgrade/security fix they had, didn't help.*
>> *10. Flashed upgraded BIOS, didn't help.*
>> *The thing seems to play CD's almost forever, don't remember it freezing while Josh Grobin was singing but will freeze when I play Solitaire or if I turn on the screensaver, just takes a couple minutes and it hangs up.*
>> *About the only thing left is the Motherboard. Or probably a software issue with XP. Which is why I am asking this group, is there a systematic way to determine if the probelm is hardware or software, better than my ridiculous "keep replacing parts until it starts working" madness.*
>> *Thens in advance for any help.*
>> *Bill*
>>
>> >-----Original Message-----
>> >Add: I have ensured since November when I first started this, that the computer is clean from viruses, spyware etc. Spybot, Ad-Aware, Spywareblaster, AVG, and

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>> now changed to Avast AV. The OS was also re-installed
>> in March.
>>>
>>> "shcr" <bizeesheri@aol.com> wrote in message
>> news:OdXKA4xTEHA.204@TK2MSFTNGP10.phx.gbl...
>>> This has been an ongoing issue for months, I've
tried
>> to help my mom getting it resolved.
>>>
>>> Windows XP, AMD 1.2 chip, 256 meg Ram.
>>>
>>> The mouse will just freeze, no rhyme or reason to
>> when. Sometimes right after startup, sometimes after a
>> couple days. Sometimes when opening a program,
sometimes
>> while in one.
>>>
>>> I removed the video card, the ethernet card and
modem
>> card. Video and ethernet now running off the
>> motherboard. Still freezes.
>>>
>>> I changed all the power settings to not allow a
device
>> to shutdown (cannot recall exact verbage).
>>> Checked all drivers, all appear to be working fine.
>>>
>>> We had charter out numerouse times, thinking it was
>> the cable connection. no fix there.
>>>
>>> I took the computer to my house, used my mouse,
>> keyboard and hooked up to my home network, still no
fix.
>>>
>>> Last night:
>>> I removed a bunch of programs
>>> Removed a bunch of items from the system tray to not
>> clog resources
>>> Changed the hardware acceleration to the lowest
level
>>> Went into the registry and removed items from
>> the /run so they wouldn't startup.
>>>
>>> I checked today the event viewer for the first time.
>> I find these errors: (from the shutdowns last night and
>> prior as well)
>>>
>>> The ATI TV Wonder TV Tuner service failed to start
due
>> to the following error:
>>>

>> > *The service cannot be started, either because it is
>> disabled or because it has no enabled devices
associated
>> with it.*
>> >
>> > *The ATI TV Wonder Audio Crossbar service failed to
>> start due to the following error:*
>> >
>> > *The service cannot be started, either because it is
>> disabled or because it has no enabled devices
associated
>> with it.*
>> >
>> >
>> >
>> > *Now, there is no ATI card, or any add-on video
card.*
>> *There is no ATI software in the add/remove programs to
>> remove.*
>> >
>> > *I left the machine on last night after making all
the
>> final tweaks, it was still up and running this morning
>> ok, perhaps I've fixed everything, and during the
fixes,
>> the event log error will have corrected itself.*
However,
>> *I'm still perplexed why I have that error. Any
ideas?*
>> >
>> > *TIA*
>> >
>> >
>> >
>> >
>.
>