

Hp Scanjet 3300c

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I am running windows xp and i have a hp scanjet 3300c scanner, and i have installed the software numerous times and after each time it runs for awhile then i start to get undifined error 2117. i then have to reload the software which usually never loads right the first time. i went to the hp site and i have the newest software and i have tried the help option but nothing works. has anyone else had/having this problem and what do you do to get around it?