

Re: won't boot up

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2004-06/0744.html>

From: Jim Macklin (*p51mustang[threeX12]*)

Date: 06/04/04

Date: Fri, 4 Jun 2004 10:06:04 -0500

The password is probably blank. Use the tab key to by-pass the field and then press enter.

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The people think the Constitution protects their rights;
But government sees it as an obstacle to be overcome.

<anonymous@discussions.microsoft.com> wrote in message
news:1818801c44a3b558e94f03a301280a@phx.gbl...

| Hi, thanks for replying. I did try to boot using my XP CD
| and attempted to recover and restore. It proceeded to ask
| for the administrators password and I have no idea how to
| get past this. According to the tech that built and
| installed XP on my computer, a password was not required
| and was told to contact microsoft about this. I have not
| had a chance to apply these instructions sent yet but
| wanted to post this new problem about the password issue.
| Can you help? I've tried to contact microsoft through
| email but I don't know the product ID. I have the CD with
| me at work, but it's my home computer that's having the
| problem

| >-----Original Message-----

| >

| >>-----Original Message-----

| >>My computer will not boot up. It gives me a boot error
| >>and asks to put bootdisk in drive A. The last time I
| >was

| >>on, no updates were needed and I did not load any new
| >>software. I have 5 files in quarantine that cannot be
| >>removed.

| >>.

| >>Hi Nellie,

| >

| >Problem with horns on this one, however all need not be
| >lost, for a start we need to establish why on a computer
| >that these days rarely if ever use's floppy disc it now
| >demands one, I am assuming you can get past the post boot
| >stage to the point were Windows normally loads up if so
| >then the computer as such is probably OK and this is an
| >operating system glitch.

| >

| >First boot the computer normally but this time as the
| >post screen appears hold down the DELETE key to gain
| >access to the CMOS menu, now assuming you still have your
| >original XP disc to hand we need to tell the computer not
| >to look to the hard drive but to the CD rom for an

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| >operating system, or for want of a better word, 'BOOT  
| >DISC'.  
| >  
| >First select the advance option page, usually second line  
| >and open that page, now scroll down it, the mouse won't  
| >work by the way and you will need to use the arrow keys  
| >to navigate, look for the heading about 'FLOPPY DISC  
| >SEEK, now use the PAge up and down keys to select  
| >disable, now go to the heading for the hard drives, the  
| >first should read HDD 0, again use the page keys to  
| >change this for the one for the CD ROM then press the F  
| >Lock key, escape, F10 and hit enter, assuming you have  
| >placed your recovery disc or the XP disc in the CD drive  
| >first that is.  
| >  
| >The computer will now reboot and go directly to the CD  
| >rom to boot an operating system from that disc, if it is  
| >the manufacturers recovery disc you will have to follow  
| >the on screen instructions, if it is the XP one then  
| >select install and let it run, it will end up at a screen  
| >asking you three questions, select the one for repair a  
| >current XP installation and hit enter, it will search  
| >your hard drive for XP then ask you if you wish to  
| >continue, select yes and sit back and follow the on  
| >screen menus to install what appears to be a fresh copy  
| >of XP, however in this case it is repairing and already  
| >installed version and will in the end present you with a  
| >fully working copy PLUS, all your files and programs  
| >hooked up ready for use.  
| >  
| >Finally, files in the pokey like the five you have got  
| >are just that, locked up and of no threat, however if you  
| >really want them gone you will first need to establish  
| >what they are and more important were they are on your  
| >system, after that use Explorer or REGEDIT to dispose of  
| >them by hand, time consuming maybe but an effective way  
| >of offloading the trash at times.  
| >  
| >Hope this lot helps.  
| >  
| >KBLACKJACK54@AOL.COM  
| >.  
| >
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