

Re: HAND HELD PC WONT SYNC

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From: F9 (*spiritus_at_thefreeinternet.co.uk*)

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"TONY H" <anonymous@discussions.microsoft.com> wrote in message
news:708c01c42f92\$491637a0\$a001280a@phx.gbl...

>

> *I HAVE AN IPAQ 3700 THAT WAS SYNC OK BUT NOW IT WILL NOT*
> *SYNC THE HAND HELD SAYS (YOU MUST ESTABLISH A PARTNERSHIP*
> *WITH A DESKTOP COMPUTER PRIOR TO RUNNING ACTIVESYNC THE*
> *DESKTOP SAYS CHECK THAT YOU HAVE USB CABLE PLUGED IN WHICH*
> *IT IS.)*
> *CAN ANYONE HELP*

No capitals please.

You will need to reinstall the synch software as it sets up a link to that unit alone. Using the original USB port might help, but it depends if you have had to 'hardboot' the PDA in the meantime. If you have, then you will need to reinstall the synch software. If you have the data you want to keep on the PDA this is OK, but if you have hardbooted it and the data is on the desktop, then you will need to copy it to another non-PDA area of the desktop before reinstalling.