

Re: APM/SHUT DOWN PC PROBLEM

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.hardware/2004-02/4975.html>

From: mo (anonymous_at_discussions.microsoft.com)

Date: 02/28/04

Date: Fri, 27 Feb 2004 16:03:50 -0800

Excellent!

Thank you very much Carey Frisch, Microsoft MVP, Windows XP – Shell/User and James Eshelman, MS–MVP.

I will incorporate the informational tools provided to start working on resolving these issues.

All the best,
Mo

>-----Original Message-----

>Resources to Help Troubleshoot Shutdown Problems in Windows XP

><http://support.microsoft.com/default.aspx?scid=kb:en-us;308029&Product=winxp#3>

>

>Shutdown & Restart Troubleshooting

><http://aumha.org/win5/a/shtdwnxp.htm>

>

>[Courtesy of MS–MVP James A. Eshelman]

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>Carey Frisch

>Microsoft MVP

>Windows XP – Shell/User

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>Be Smart! Protect your PC!

><http://www.microsoft.com/security/protect/>

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>"mo" <anonymous@discussions.microsoft.com> wrote in message:

> news:352f01c3fd6a\$e1111660\$a401280a@phx.gbl...

>

>/ *Here's my issues:*

>/

>/ *I am trying to setup my Advanced APM Power Support so I*

>/ *can turn my PC off normally.*

>/

>/ *Right now, all it does when I shut down is hang and*

>/ *always requires shut down by the power off button.*

>/

>/ *I've been getting around this problem for the time*

being

>/ *by restarting my PC (vs shutting down), and as soon as*

the

>/ *PC reboots, I press the power off button before it can*

do