

Re: Cannot delete Registry Key

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2009-06/msg00592.html>

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Try deleting the key with reg.exe or RegDelNull.
(Using the command window or the Run box)

reg delete "HKCU\Path To\Registry Key"

Deleting an undeletable registry key using SysInternals'
RegDelNull:

"This command-line utility searches for and deletes
Registry keys that contain embedded-null characters
that are undeleteable using standard Registry-editing
tools."

RegDelNull 44 KB (Freeware)

Info: <http://technet.microsoft.com/en-us/sysinternals/bb897448.aspx>

Download: <http://download.sysinternals.com/Files/Regdelnull.zip>

Usage:

regdelnull <path> [-s] [-r]

path Registry path e.g. HKLM\SOFTWARE\
-s Recurse into subkeys

Example:

regdelnull -s HKLM\SOFTWARE\Classes\CLSID\{54955D07-73DF-4592-9A0F-C9D63E9360D2}

What is HKLU?

ju.c

"JimG" <jgainsley@xxxxxxxxxxxxxxxx> wrote in message
news:54004C76-D2FF-4EC3-98CA-9D600EBEF24B@xxxxxxxxxxxxxxxx

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(Win XP Pro SP3, Office 2007) In trying to fix a problem with updates, Microsoft support engineers have told me (to make a long story short) to remove office manually.

Part of their instructions is to export the two Office keys in HKLU ... \Software and HKCU ... \Software, and then delete them.

I was able to successfully export both keys and delete the HKCU key, but when deleting the HKLU key I got the message to the effect, "Key not deleted key, error in key". The problem is with the Actions\{long number} subkey. I've tried setting all values to 0 or deleting them. Importing the deleting the key again, and turning off the Office Engine service. Nothing helped and I thought maybe someone here might have an answer, otherwise I'll probably have to wait until Monday to get an answer from MS support. I notice that Scanreg is no longer available. Is there another similar program for fixing the XP Registry?