

# Re: Java Control Panel Folder Empty – Cannot Uninstall Java 6 Upda

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2009-05/msg04510.html>

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- *From:* The Seabat <[seabat@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:seabat@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 23 May 2009 15:01:30 –0500
- 

On Fri, 22 May 2009 11:07:01 –0700, Zinfan  
<[Zinfan@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Zinfan@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote:

Hi Seabat...unfortunately there still is no joy in Mudville.

I was able to delete the ghost file from my add/remove programs. Proceeded with the download as you suggested but received the message "this product is already installed would you like to install" again so said yes but then it gave me a new message saying this is only available for products currently installed or something to that effect. I tried researching online for others that have received that message and found they were able to resolve it by deleting two items in their registry:

```
HKEY_CURRENT_USER >software >JavaSoft  
HKEY_LOCAL_MACHINE >software > JavaSoft
```

I was only able to delete the current user JavaSoft folder. I tried starting in safe mode as administrator but still could not delete the second folder. Tried reinstalling Java but I received the same messages that I already have the update but I really do not.

Any suggestions?

1. In Control Panel > Add/Remove Programs tick the little box at the top "Show Updates". Make sure all Java/Sun Java is un installed.
2. In Control Panel > Internet Options go to the Advanced tab and make sure that java is unchecked (about half-way down).
3. Run JavRa:
  - A. Click on "Remove Older Versions"
  - B. Click on "Additional Tasks", click all except Check for updates and Open JavRa log.
4. Goto Start > Run and in the window type "msconfig" (without the

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quotes) and click OK or hit your Enter Key. In msconfig goto the Startup tab and look for 'jusched' in the list and make sure it is un-checked. {While in here you can un check anything else that you don't need to run at startup, like your printer! The only thing I have checked in my Startup list is my anti-virus program} Click OK. It will ask to reboot, please do so.

5. Re-boot if needed.

6. Surf to: <http://www.java.com/en/download/manual.jsp> and under the Windows section, download the 'second' file. The one for offline installation. It is a little over 15mb. Save this file to your hard drive where you can get at it.

7. Double click the exe file you just downloaded and follow the directions for installation. Goto Control Panel and make sure you have a Java entry. Open it up and click on the Advanced tab. Open up the 'Default Java for browsers' tree and make sure that the browsers of your choice are listed and checked. If not listed you need to configure your browser.

8. (Optional) I also turn off auto-updating. Under the Update tab I un check the 'Check for updates automatically' box and then select 'Never' when the little message window opens. I then close all and go back to msconfig and un check the 'jusched' in Startup. This stops SunJava from checking for updates every time you start Windows. Go ahead and reboot. YMMV!

9. Surf back to the SunJava download page and to the right, towards the top of the Windows section you will see a link that says "Verify Now", click on this and see if you have Java installed correctly.

10. Go back to Control Panel > Internet Options > Advanced tab and make sure that Sun Java is check.

That should do it. Make sure your browser are configured correctly.

"The Seabat" wrote:

On Sun, 17 May 2009 11:48:04 -0700, Zinfan  
<Zinfan@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Thank you both for your suggestions. I am still having a problem.

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I uninstalled the versions I could using add/remove. This left me with the ghost files I mentioned and Java 6 update 13. I used JavRa and it removed the ghost files. My Java still did not work so I downloaded Java 6 update 13 again and during the install I am getting the same message I get when I try to uninstall this same version...it cannot find the installation package jre1.6.0\_10-c.msi I believe this is my problem. Any idea how I can download that particular installation package?

Where are you getting your copy of Sun Java? From here?  
<http://www.java.com/en/download/manual.jsp>

I think you are trying to install java from the website online? Try this:  
Download the one for 'offline installation', it is about 15mb. It is an EXE file. Download it somewhere you can find it. Now un install all and any java you have on the pc (except what you have just downloaded, of course!). Run JavRe. Reboot!  
Now just double click on the exe file you downloaded and install.  
Reboot!  
Is there joy in Mudville??

Also the instructions on the one website say not to uninstall JVM but I believe mine must have gotten uninstalled when I used the windows cleanup program. Is it possible to download that program? Do

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I need it?

"Zinfan" wrote:

I have  
windows  
XP sp3, IE8  
Pogo games  
said I  
needed to  
update my  
Java to  
play. I  
updated to 6  
update  
13. Did not  
work. I read  
you should  
uninstall all  
previous  
versions  
except  
6 update 13  
so removed  
them all.  
That did not  
work. I then  
did a  
system  
restore but  
during the  
restore my  
computer  
crashed.  
When I  
restarted I  
had  
what I call  
ghost files  
of all the  
previous  
Java  
versions in  
my  
add/remove  
programs  
list. I was  
unable to  
uninstall  
them. So I

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reinstalled 6  
update 13  
but I still  
could not  
play. So I  
then tried  
the MS  
program  
that gets rid  
of  
unwanted  
leftover  
items in  
add/remove  
programs  
and it did  
remove  
them from  
there but it  
also  
removed the  
contents  
from my  
Java Folder  
in the  
Control  
Panel so  
now I can't  
even try to  
enable Java  
and Java no  
longer  
shows in  
my  
advanced  
tab. I tried  
restoring to  
the restore  
point before  
I used that  
program but  
it did not  
put back the  
contents of  
that folder. I  
have tried  
removing 6  
update 13  
but it shows  
it cannot  
find the

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path to the  
installation  
package  
jre1.6.0\_10-c.msi.  
Installing 6  
update 10  
did not  
help.

—  
The seabat  
Filtering GoogleGroups & Goobers with extreme prejudice!  
Usenet Improvement Project: <http://improve-usenet.org/>

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