

Re: Realtek HD Audio error message EAccessViolation

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2009-05/msg04508.html>

- *From:* "ColTom2" <noemailaddress@xxxxxxxxxxx>
 - *Date:* Sat, 23 May 2009 15:50:02 -0400
-

Hi Harold:

An afterthought is that you might consider uninstalling SP3
<http://support.microsoft.com/kb/950249>. I would turn off Windows Update
prior to removing and also your AV.

With SP3 uninstalled run the fix that has fixed this problem in the past.

<http://www.microsoft.com/downloads/details.aspx?displaylang=en&FamilyID=74ad4188-3131-429c-8fcb-f7b3b0fd>

Reboot and see if you no longer get the error notices etc.

Turn back on Windows Update and reinstall SP3 plus all additional updates
and see if this procedure did remedy your problem.

I don't know the consequences of the above and you might want to wait and
see if Realtek will provide you with any remedies. If not, you might
consider the above as a last ditch effort.

ColTom2

"ColTom2" <noemailaddress@xxxxxxxxxxx> wrote in message

news:eSSa3x92JHA.5728@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Recommend that you send Realtek an email requesting technical support
applicable your problem. There Technical Support is

<http://www.realtek.com.tw/contact/contentView.aspx?Langid=1&PNid=1&PFid=4&Level=2>

I feel the original patch would have resolved your issue, but you cannot
install because SP3 is installed. I certainly would include this info in
your request.

Sorry to have not found a solution.

ColTom2

Re: Realtek HD Audio error message EAccessViolation

"Harold A. Climer" <Harold-Climer@xxxxxxx> wrote in message
news:q14g15ps42dv0kt9r9lfe13mok8rp41qdg@xxxxxxxxxxx

On Fri, 22 May 2009 15:19:07 -0500, "Thee Chicago Wolf (MVP)" <.@.>
wrote:

I have been getting an error message about the Realtek HD Audio
Manager on my computer. EAccessViolation

The system DLL user32.dll was relocated in memory. The application
will not run properly. The relocation occurred because the DLL
C:\Windows\System32\Hhctrl.ocx occupied an address range reserved for
Windows system DLLs. The vendor supplying the DLL should be contacted
for a new DLL

I downloaded the file to fix this problem from Microsoft. The install
program said that since I had XP SP3 installed I did not have to
install the fix.

I still have the problem with Realtek HD Audio Manager.

I have an HP Pavillion A1520N with Microsoft MCE XP and SP3

I contacted HP Tech support and they suggested a System recovery or
System restore.

There surely have to be a simpler less drastic remedy than this.

I have installed and uninstalled the drivers for the sound card two
times and the problem still exists.

Harold A Climer

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Harold-Cimer@xxxxxxx

Are you running the most recent version of the RealTek HD audio
driver? Version 2.24 of the driver was released on May 18th. Here is a
direct download link. Try it and let me know how it goes:
ftp://WebUser:DAX7h9V@xxxxxxxxxxxxxxxxxx/pc/audio/WDM_R224.zip

I un-installed the RealTek HD drivers using the Install Remove
software option in the Control Panel and reset the computer.

I disabled my Norton Anti Virus. I installed the latest version of the
RealTek drivers 224. I reset the computer.

On boot up I got the AccessViolation message.

I tried running the HD manager from the control panel and got the
AccessViolation message again in a small popup window as well as the
following error message:

Access Violation at address 0041D5E1 in module RTHDCPL.EXE Write of
Address 0075AD38

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