

Re: XP stuck in loop

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2009-04/msg05182.html>

- *From:* Malke <malke@xxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 21 Apr 2009 04:41:21 -0700
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cy wrote:

Hi,
I am looking at a friends Tiny PC which runs XP. Unfortunately XP will not run to the log in screen. It simply gets stuck in a loop.

When i start the PC it runs to the screen saying windows was not shut down properly, please select safe mode, safe mode with networking, last known good config and run windows normally. If i select any of these i get a blue screen coming back talking bout BIOS, this disappears after about 2 seconds and the loop starts again.

I have a vista recovery disc that i want to run chkdsk from but i cannot even get into the BIOS to tell the PC to boot from CD first. Im not 100% sure if this will resolve the issue but its what i was going to try first. Does this sound right? If so how can i get into the BIOS to make it boot from CD at startup? If not any ideas on how to fix this?

You should not use a Vista recovery disk to try and fix XP.

Why can't you get into the BIOS? What happens when you try?

Perhaps your friend should take his machine to a competent local computer tech. I don't recommend using a Big ComputerStore/GeekSquad type of place.

If you friend doesn't wish to do this, he (or you if you have the skills) should:

1. Back up his data to an external hard drive using a Linux Live CD or Bart's PE rescue disk.
2. Test the hardware thoroughly –
http://www.elephantboycomputers.com/page2.html#Hardware_Tshoot

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3. If any hardware is bad, replace it if feasible (won't be if it is the motherboard on a Tiny computer).

4. If all hardware is good, do a clean install of Windows with the installation media (or method) that came with the Tiny.

Malke

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MS-MVP

Elephant Boy Computers – Don't Panic!

<http://www.elephantboycomputers.com/#FAQ>

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