

Re: XP hangs at Mup.sys

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2009-03/msg01500.html>

- *From:* "jpBless" <jp3blessNoSpam@xxxxxxxxxxx>
 - *Date:* Sun, 8 Mar 2009 17:52:44 -0400
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Thanks...

"Malke" <malke@xxxxxxxxxxxxxxxx> wrote in message [news:e25p6q\\$NjHA.5420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e25p6q$NjHA.5420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

jpBless wrote:

Thanks for responding. Yes I did google for "XP hangs at MUP.Sys" I tried every suggestion listed by tons of people who have had or are still having same problem. None worked. I noticed the ssystem would just automatically shut down after booting to certain point (MUP.sys) being the last display on the screen. As a last resort, I removed the hard drive and plugged it into another desktop running XP... did `chkdsk /f`. The system booted up Ok afterwards. However a certain problem remain... the system sort of freezes after running for say 5- 10 minutes. I am trying to fix that right now...

This is may be a hardware issue and not software. You can determine this by:

1. Booting with a Linux Live CD (I like Knoppix best but there are others) and seeing how the system behaves.
2. Doing hardware diagnostics, starting with the hard drive.
http://www.elephantboycomputers.com/page2.html#Hardware_Tshoot
3. If all hardware tests turn out OK, then since you are unable to boot into Windows at all back up your data using the Linux Live CD (or by pulling the data off from your other computer) and do a clean install of Windows.

Malke

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MS-MVP

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<http://www.elephantboycomputers.com/#FAQ>