

Re: Desparately seeking help to get XP

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2009-02/msg05395.html>

- *From:* Mark Adams <MarkAdams@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 26 Feb 2009 16:27:00 -0800
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"jam" wrote:

I purchased a Dell Inspiron 530 with Vista Home Premium 64-bit, sp1. I learned today, that I need Windows XP to work virtually from my computer for a telecommunicating company that does not accept Vista.

Dell suggested I buy a retail Windows XP and install it myself. I am trying to figure out which XP to buy. Home or Pro. Svc pk 2 or spk3.

The XP is not easy to find. Only available through Amazon.com or Ebay. Do you experts know which version of XP will give me Internet explorer and use of the Win Office 2007 Enterprise suite?

Is this a complicated procedure? or as simple as Dell made it sound (buy the XP—install it, put driver & utilities cd that came with my computer and choose operating system Windows XP) keep the Vista for later days.

I spoke with a Dell Rep. I was on the phone over an hour trying to resolve this issue and was rudely disconnected. Very unhappy with Dell right now.

Called a computer repair company to find out how much to have a "pro" install XP and uninstall Vista. The repair comp guy wants almost \$300.00 just for labor, I still need to purchase some version of XP.

What do you think?

Go to Dell's website and look up your model in the downloads area and see if drivers are available for XP. If Dell doesn't have XP drivers for it, you won't be able to use XP.

"PA Bear [MS MVP]" wrote:

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There are new computers out there that come with WinXP SP3 installed.

Ideally, you would have purchased one with Downgrade to WinXP rights. It's probably too late now but perhaps the squeaky wheel will get the grease: Contact Dell and make your case. Who knows what may happen?

NB: If you choose to format & install WinXP using a full retail CD, you will be voiding your Warranty and any Service Contracts.

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~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Client – since 2002

AumHa VSOP & Admin <http://aumha.net>

DTS-L <http://dts-l.net/>

operaflute wrote:

I don't know where else to post this question...

I had (and loved) a Dell with XP Pro. It died. I have an hp with Vista

Home Premium. I've had it since November. It's awful. I hate the hp. I

hate Vista. Nothing works and support is not resolving any of my problems.

I desperately desperately want out.

I need a laptop with XP Pro on it. Is it possible?

Please please help! I can't take it anymore. I really TRIED to like

Vista.

But nothing nothing works.

I can't even get help on the Vista forum, because even the FORUM does not

work, so I can't even post questions there, or even sign in.