

# Re: Computer shuts down unexpectedly

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-11/msg03060.html>

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- *From:* bpilati <[bpilati@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:bpilati@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 15 Nov 2008 09:26:00 -0800
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I have the problem of shutting off and staying off. However after replacing the majority of the computer guts, it still occurs. I have an HP desktop with new motherboard/processor/fan and a new power supply. It is a quality 550W power supply. It's hard to believe that I still have an overheating problem now. I added the power supply for a new graphics card.

"Ron Martell" wrote:

Ms PH <[Ms PH@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Ms PH@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote:

My computer shuts off without warning. Where should I start figuring out what is wrong?

Does it shut off and stay off, or does it reboot?

Shutting off and staying off is most likely a hardware problem, with overheating the prime suspect, as others have suggested.

Shutting down and restarting is very often caused by a "system failure" class error condition when the default option to "restart on failure" is left in place.

For the restarting problem open Control Panel – System – Advanced and click on the Settings button in the Startup and Recovery (bottom) section. In the Startup and Recovery window click on the checkbox for "automatically restart" to clear it then click on Apply and OK as needed to exit.

Good luck

Ron Martell Duncan B.C. Canada

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Microsoft MVP (1997 – 2006)  
On-Line Help Computer Service  
<http://onlinehelp.bc.ca>

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"Anyone who thinks that they are too small to make a difference has never been in bed with a mosquito."