

RE: cd drive freezes up along with computer

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-09/msg04328.html>

- *From:* Kyle <Kyle@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 24 Sep 2008 12:53:04 -0700
-

well its a music cd so i'd say 484 bytes

"nass" wrote:

How big the Data/Music needed to be copied to CD/DVD?

"Kyle" wrote:

causer are you telling me that she is causing the problem or is it the cd's?

"nass" wrote:

So she is using the Windows Copy and Paste
Procedure..hmmm still will log an
error on the causer hopefully!

"Kyle" wrote:

ok but I think its just like popping in a cd
and throwing the files on the
cd and clicking write files to cd.

"nass" wrote:

What burning software you
are/she is using?
It could be the burning

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software caused the error!

Tell her to go through these cleaning steps:

1... Click start >> Control Panel >> Double Click Network and Internet Connections >> Double click Internet Options, on the IE Properties window you will see these Options: General | Security | Privacy | Content | Connections | Programs | Advanced .

Click on General Tab (1st Tab on the left) and you will see a Button called [Clear History ..] click on it to clear your History caches, then click on [Delete Files..] to delete Internet Files created over the time, click on [Delete Cookies...] to delete your cookies left by visiting websites.

= Then try to Disable the Add-Ons on your Browser somehow installed on your browser, On how to disable the Add-ons follow this: Click on Programs Tab and then click the Manage Add-Ons Button there Disable the None/Not Verified Plug-ins/Add-ons (you need to Renable them one-by-one later and see which is the culprit or you can send them here in your next post) and click [OK] to confirm your Changes. How to manage Add-Ons: <http://support.microsoft.com/kb/883256>

Click on Advanced Tab and scroll down under the

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browsing option and
uncheck
this box:

[&] Browsing
[] Enable Third-Party
browser extensions (Req
Rest) and click Apply
then OK to close your IE
Properties.

Scan for malware from here:
SuperAntispyware – Free

<http://www.superantispyware.com/superantispywarefreevspro.html>

http://onecare.live.com/site/en-gb/default.htm?s_cid=sah

Comodo BOClean :

Anti-Malware Version 4.27

<http://www.comodo.com/boclean/boclean.html>

Run diskm cleanup then this
command:

sfc /scannow

If the above didn't help let
us have the event viewer log
by doing the
following:

Open a Notepad, customize
or minimize to the taskbar
as you will need it
later for this step to copy the
error message on it.

Open a run command and
type in:

eventvwr.msc click [OK]

you will get the Event
viewer control Panel.

click on each of these:

Application

System

Security

Look in the right

Pane/window for error
message with red (X) or
Yellow

exclamation mark !\ ,

double click each one to get
more info about the
causer.

On the Event error
properties message you will
see:

Up Arrow

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Down arrow
Two pages
Click on the two pages to
copy the error message then
bring up the Notepad
you opened earlier and right
click on the first line and
select Paste from
the list, this will paste the
error message on a Notepad.
Please don't duplicate the
error message one of each
kind will be sufficient.
HOW TO: View and
Manage Event Logs in
Event Viewer in Windows
XP
<http://support.microsoft.com/kb/308427/en-us>

Please we need just the error
messages with Red (X) and
don't repeat the
error, just one of each kind
and post them back in your
next post.

Let us know your findings.
HTH,
nass

<http://www.nasstec.co.uk>

"Kyle" wrote:

I'm not sure
about ram
and junk
but I'll have
her do that
it plays her
hoyle
card games
fine the day
this
happend
was when
we were
going to
make a
copy of

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a cd for a
friend of
her's and
you popped a
music cd in
to to burn it
for her
and thats
when it
froze.

"nass"
wrote:

"Kyle"
wrote:

My
aunt's
computer
keeps
freezing
up
when
she
uses
her
cd
drive
only
certian
music
or
other
types
do
this
we're
not
sure
why
Please
help
us
figure
out
the

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problem.

Well,
how
much
Disk
space
your
Aunt's
have
left
on
her
Computer!

–
How
much
RAM
installed.

–
Does
this
behavior
just
started
or
dragging
from
a
long
time
and
your
aunt's
got
fed
up
with
it
now?
Did
you
run
disk
clean
up
and
Defrag
in
safe

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mode
with
a
thorough
scan
for
malware
and
viruses?
HTH,
nass
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<http://www.nasstec.co.uk>