

Re: External drives not installing or working properly on USB

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-09/msg02941.html>

- *From:* "M.I.5¾" <no.one@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 17 Sep 2008 08:19:32 +0100
-

"Simon" <Simon@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:5F85C8A3-16BC-44C5-9520-DC3127C965B4@xxxxxxxxxxxxxxxxxxxxx

Well, thanks for clarifying the setup of the USB host controllers. I am sure that there is a good reason for running it this way but it is not terribly transparent to a rank amateur like me.

Oh it catches many people,

I can't be absolutely certain if SP3 is the problem or not since this was upgraded prior to trying to set up the external drives (a couple of weeks earlier). I have rolled the system back to SP2 successfully on both the affected machines using an existing good backup made before the upgrade. The Sandisk card reader now works but very slowly and the WD drive not at all. This is the case for both XP machines.

Vista is running on another machine and when I checked it all the external hardware was working perfectly.

OK. That means that there are still problems on the first machine. What is puzzling is that you said that it doesn't work properly on another XP PC. Did before? The one thing you could try doing is a repair install of XP (not a full install). And for Pete's sake back the disc up before you do it (in fact back it before you do anything). That way you can always return to the position you were in if anything goes wrong.

I think that this means one of the following.

Re: External drives not installing or working properly on USB

1. There is a compatibility problem with the Intel hardware at some level (which is the Microsoft position) and the solution lies at the Intel driver level. I have contacted Intel but no reply.

Since I have to assume that it worked OK before you installed SP3, it seems unlikely to be the hardware. It may be that something that SP3 did has not undone properly when you removed it.

2. There is a hardware problem wi