

Re: power users not available after upgrade to xp pro from xp home

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-07/msg05717.html>

- *From:* "Nepatsfan" <nepatsfan@xxxxxxxxxxxx>
 - *Date:* Wed, 30 Jul 2008 20:12:36 -0400
-

FWIW, I downloaded the demo version of Therapist Helper and installed in on a computer that's been running Windows XP Pro SP3 for some time. I had no problem running the program while logged in with an admin account.

When I logged in with a power user account, the following error message displayed.

"The data files could not be found. Press OK to exit Helper and launch the Data Setup Utility. Last known error [DBISAM Engine error #11010 TABLE or backup file 'billing_parties' does not exist]"

After hitting the OK button, the Data Setup Utility appeared where I had the option of choosing an Access Mode, Standalone or Client-Server. No matter what choice I made the program wouldn't run.

I checked permissions on the C:\Program Files\Helper folder and found that the Power Users group had Modify permissions. I changed that to Full Control but the program still wouldn't run correctly.

I did a Google search on the error message that turned up nothing helpful. I uninstalled and reinstalled the program a number of times with no change in the behavior it displayed when launched by a power user account.

As a last resort, I decided to see how the program would behave on a fresh installation of XP Pro SP3. Once I had the system up and running, I created a new account and made it a member of the Power Users group. I then installed the program and had no problem running it while logged on with the power user account. I checked permissions on the C:\Program Files\Helper folder and found that they were as expected, Modify for the Power Users group.

I repeated the test a second time on another fresh installation with the same results, no problems running the program as a power user.

The only thing I can pass along is that if you absolutely, positively have to get this software running, you might want to try backing up the data files on the computer and performing a clean installation of XP Professional. It also wouldn't hurt to check with the developer's support personnel and see if they

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can be of any assistance.

Good luck

Nepatsfan

"csw3rd" <csw3rd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:99F7A35F-CBDD-4321-8213-BC5E22C8A1EE@xxxxxxxxxxxxxxxxxxxx

The program is called Therapy Helper. www.helper.com/

—
csw3rd

"Nepatsfan" wrote:

Since there's always the possibility that things didn't go 100% perfect when you upgraded from XP Home Edition to XP Pro, you may find that a clean installation of XP Pro may help solve the problem. But that doesn't mean that you'll be able to create Power User accounts through Control Panel.

The only other advice I can think of to pass along is to get in touch with the software developer and see if they can walk you through adding accounts to the power users group.

And if I understand your final question correctly the power users group is available as a local group on XP Professional and is not just reserved for use on a domain.

Just out of curiosity, what's the name of the program you're trying to run as a power user? Also, what's the name of the company that developed this program?

Good luck

Nepatsfan

"csw3rd" <csw3rd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:73027F6C-5DA0-41F4-8A26-F56D6085FF52@xxxxxxxxxxxxxxxxxxxx

Yes I tried what you said. The program will not run. It is a flacky program.

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I talked with the software company they told me that I have to have the user as either a power user or and administrator. You say even with a fresh install power users would not be available. My other company has a domain and we use the power users function on our accounts to the individual computers. Me being stupid and all...is the reason that power users is not available now is because the other classifications for the different types of users is only available with a domain? And if we are going to use a peer to peer type network using xp professional then we only have two choices from the user accounts in control panel?

Am I close?

--

csw3rd

"Nepatsfan" wrote:

Even with a fresh installation of Windows XP Professional, you will not be able to create a user account that's a member of the Power Users group with the User Accounts applet in Control Panel. There is no workaround.

In an earlier response, I outlined the procedure for adding a user account to the Power Users group through the Local Users and Groups console. Did you try to follow those instructions? What happened?

Did you log on with that account and try to run the program? What

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happened?

Nepatsfan

"csw3rd"

<csw3rd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:64E70DC1-32A9-451C-99F5-EAC415C1B1C6@xxxxxxxxxxxxxxxxxxxx

I still have the same problem when I create a new user using the user accounts applet in control panel. Unless I can set up the users properly using the users screen and choose power user the programs will not work properly. Is there a workaround that makes it available like a fresh install of xp professional would have.

--

csw3rd

"Nepatsfan" wrote:

What I said earlier still holds true. The User Accounts applet in Control Panel won't allow you to create or manage an account that's a member of the Power Users group. You'll have

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to rely on
the Local
Users and
Groups
console.
See
the
instructions
I provided
in my
earlier
response for
how that's
done.

After
becoming a
member of
the Power
Users
group, the
account will
show
up
in
the User
Accounts
applet as an
Unknown
account
type. Take a
look at the
Testpower
account
shown here.

http://home.comcast.net/~nepatsfan2005/User_Accounts.JPG

If you want
to verify
that an
account is a
member of
the Power
Users
group,
you
can do so
by checking
the
"Member

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Of" page of
the accounts
properties
sheet.

An
alternative
is to open a
command
prompt
window
(Start ->
Run ->
cmd.exe)
and
enter the
following
command,

```
net  
localgroup  
"power  
users"
```

If you're
looking for
more
information
on this
subject, you
might want
to
open
Help and
Support
from your
Start menu
and enter
Local Users
and Groups
concepts
in the
Search box.
Take a look
at the
information
under the
Suggested
Topics
header. You
can also do
a Google

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search on
the topic of
Local Users
and
Groups
console.

As for
restricting
access to
files, you're
going to
have to
become
familiar
with
the concept
of NTFS
permissions.
If you want
more info
on this
topic,
take
a
look at this
article for
starters.

Windows
XP
Professional
File Sharing

http://www.practicallynetworked.com/sharing/xp_filesharing/index.htm

Good luck

Nepatsfan

"csw3rd"

<csw3rd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in
message

news:E8121940-FE12-454E-9E2A-4787A3A922E0@xxxxxxxxxxxx

I
have
an
application
that
is

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requiring
that
the
user
be
either
and
administrator
or
power
user.

I
have
files
on
the
computer
that

I
dont
want
the
other
users
to
have
access
to.

--
csw3rd

"Nepatsfan"
wrote:

The
User
Accounts
applet
in
Control
Panel
is
a
basic
tool
that
works
the
same

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in
XP
Professional
and
XP
Home
Edition.
You're
restricted
to
creating
accounts
that
are
members
of
the
Users
group
(a
Limited
account)
or
the
Administrators
group
(a
Computer
Administrator).
That's
by
design.

If
an
account
on
a
system
running
XP
Professional
is
a
member
of
the
Power
Users
group
it

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will
be
listed
in
User
Accounts
as
"Unknown
account
type".

If
you
want
any
of
the
accounts
on
your
computer
to
be
members
of
the
Power
Users
group
you
have
to
use
either
the
Local
Users
and
Groups
console
or
the
net
localgroup
command.

I
might
be
able
to

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provide
a
better
response
if
you
could
explain
what
the
reason
was
for
upgrading
to
XP
Pro
and
why
you
need
some
accounts
to
be
Power
Users.

Nepatsfan

"csw3rd"
<csw3rd@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
news:59361FAB-14F2-4155-9489-3F6540D740B8

But
when
I
do
that
when
I
go
back
to
the
users
through

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control
panel
it
tells
me
that
it
doesn't
recognize
the
account
type.
How
do
I
get
the
users
section
show
power
users
instead
of
just
the
limited
and
administrator?
--
csw3rd

"Nepatsfan"
wrote:

"csw3rd"
<csw3rd@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
wrote
in
message
news:E46E0785-8896-4F79-BD1F

I
have
upgraded
a
computer
from
xp

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home
to
xp
pro
but
I
only
have
administrator
and
limited
user
accounts
available.
I
need
to
have
power
users
group
available.
How
can
I
get
that?
--
csw3rd

Right
click
My
Computer
and
select
Manage
from
the
menu.
In
Computer
Management,
click
on
Local
Users
and
Groups

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in
the
left
hand
column.
Open
the
Groups
folder.
In
the
right
hand
pane,
right
click
on
Power
Users
and
select
"Add
to
group"
from
the
menu.
In
Power
Users
Properties,
click
on
the
Add
button.
In
Select
Users,
click
on
the
Advanced
button.
Click
on
the
Find
Now
button.
Click

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on
the
user
you
wish
to
add
to
the
Power
Users
group
and
click
on
OK
twice.
Note:
If
you
want
to
add
multiple
users,
hold
down
the
Ctrl
key.

You
can
also
open
the
Users
folder,
double
click
on
an
account,
click
on
the
Member
of
tab,
and
add

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the
account
to
a
group.

You
can
also
access
the
Local
Users
and
Groups
console
by
going
to
Start
->
Run
and
entering
lusrmgr.msc
in
the
Open
box.

Good
luck

Nepatsfan