

# Re: Right-click has gone awry

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-07/msg04936.html>

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JHL wrote:

Hi,  
Running XP Home SP3  
Firefox 2.0.0.16 (primary browser)  
IE 7.0.5730.11  
ZAlarm 7.0.483.000  
AVG Free 8.0.138

I started to run CCleaner which I do periodically, and was notified of an upgrade which I downloaded and installed. I set a Restore point before the install.

Everything seemed okay with the install and I ran clean ups on Windows, Applications and the Registry. I have done all three in the past many times with no problems. I also saved the registry entry backup to my desktop before the final deletion of the registry changes. I have two such entries on my desktop now.

Once all the cleanup was done, I right-clicked on a text file I have on my desktop and the following message appeared,

Windows Explorer has encountered a problem and needs to close. We are sorry for the inconvenience .

If I right-click on another item immediately after receiving that message, then the Active Desktop Recovery occurs with this message

Microsoft Windows has experienced an unexpected error. As a precaution your active desktop has been turned off. To restore follow these troubleshooting tips".

I am able to restore using one of the tips.

I used my System Restore point which was before the install of the CCleaner, but my right-click still does not work and gives the same error messages.

Any help is appreciated, thanks.

Re: Right-click has gone awry

Right-click is slow or weird behavior caused by context menu handlers:  
<http://windowsxp.mvps.org/slowrightclick.htm>  
<http://windowsxp.mvps.org/rcdelay.htm>

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Joe =o)

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