

RE: Error: "error creating window"

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-07/msg02416.html>

- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 12 Jul 2008 13:52:00 -0700
-

"BrandieKing" wrote:

My problem is exactly what I said...after 30-45 minutes on the computer, I'm no longer able to open new windows, folders and programs. When I right-click on anything, the right-click menu won't come up. When I click on the Start menu and then try to click on anything in it, nothing will open. Can't even open the Task Manager.

I don't write software or programs, so the answer to your first question is no. The only new programs I've installed are games from Reflexive, which I've been doing for over a year, so I doubt that is the problem. I've recently had to start using the Content Advisor feature with Internet Explorer because my (12 year old) son was visiting websites and downloading programs, but I don't know what all he's downloaded. The list of items marked with a Red X is long, but here you go:

Event Type: Error

Event Source: Service Control Manager

Event Category: None

Event ID: 7026

Date: 6/24/2008

Time: 9:52:56 AM

User: N/A

Computer: JASON

Description:

The following boot-start or system-start driver(s) failed to load:

ftsata2

Do you have Promise SATA Controller Driver- ftsata2.sys?

Note if you will do the registry changes please back up the registry first

(only the key which you will change)

<http://forums12.itrc.hp.com/service/forums/questionanswer.do?admit=109447627+1215892598426+28353475&thread>

<http://forums11.itrc.hp.com/service/forums/questionanswer.do?admit=109447626+1215892475698+28353475&thread>

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Event Type: Error
Event Source: Service Control Manager
Event Category: None
Event ID: 7022
Date: 6/25/2008
Time: 3:10:17 PM
User: N/A
Computer: JASON

Description:
The Intel(R) Quick Resume technology service hung on starting.
You can disable this option and also in the BIOS and see if that will help.

=====
Event Type: Error
Event Source: DCOM
Event Category: None
Event ID: 10005
Date: 6/25/2008
Time: 3:10:27 PM
User: NT AUTHORITY\SYSTEM
Computer: JASON

Description:
DCOM got error "The system cannot find the file specified. " attempting to start the service ehRecvr with arguments "-Service" in order to run the server:
{F4396DC6-E851-4D3A-8D01-34E6949F3500}

<Q> from: <<http://www.freelists.org/archives/pchelpers/06-2007/msg00117.html>>

Explanation

The Component Object Model (COM) infrastructure could not start the named Windows NT service.

User Action

Review the Windows error code displayed in the message. If the error indicates that the system is out of memory, save your work, close other programs, and then try to start the service again. Alternatively, increase the amount of RAM installed on the computer.

If the message displays a system, server, or configuration error, contact your service support vendor.

To determine the service vendor

1. Using Regedit, navigate to the following registry value
HKLM\System\CurrentControlSet\Services\Service Name
The service name is the information displayed in the message.
2. In the right pane, double-click *ImagePath*.
The *Edit String* dialog box is displayed. Leave this dialog box open. If Svchost.exe is displayed in the *Value data* box, then under the service name, navigate to the *Parameters* folder and

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then double-click *ServiceDll*.

3. Click *Start*, and then click *My Computer*.

4. Using the information displayed in the *Value data* box of the *Edit String* dialog box, navigate to the program.

5. Right-click the program name, and then click *Properties*.

The *Properties* dialog box for the program is displayed.

6. To determine who the vendor is for this service, refer to the *Version* tab.

You can also find the path to the executable file in this tool.

OK Now the ehRecvr is the "Media Center Receiver Service" Beyond TV told me to disable this service caused it messed up it own receiver service for

TV programing.

</Q>

=====
Event Type: Error

Event Source: DCOM

Event Category: None

Event ID: 10010

Date: 6/30/2008

Time: 3:26:11 PM

User: JASON\HP_Administrator

Computer: JASON

Description:

The server {C2BFE331-6739-4270-86C9-493D9A04CD38} did not register with DCOM within the required timeout.

<http://support.microsoft.com/default.aspx?scid=http://support.microsoft.com:80/support/kb/articles/Q187/1/46.ASP&N>

<http://www.eventid.net/display.asp?eventid=10010&eventno=508&source=DCOM&phase=1>

An event ID 10010 error message may be logged many times in the event log

<http://support.microsoft.com/kb/873375>

<http://forums.mcafeehelp.com/showthread.php?t=191919>
=====

Event Type: Error

Event Source: Dhcp

Event Category: None

Event ID: 1002

Date: 7/8/2008

Time: 2:03:11 AM

User: N/A

Computer: JASON

Description:

The IP address lease 192.168.1.65 for the Network Card with network address 0018F39AF829 has been denied by the DHCP server 192.168.1.254 (The DHCP Server sent a DHCPNACK message).

=====
Event Type: Error

Event Source: Media Center Scheduler

Event Category: None

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Event ID: 0
Date: 7/10/2008
Time: 11:52:11 PM
User: N/A
Computer: JASON

Description:
The description for Event ID (0) in Source (Media Center Scheduler) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. You may be able to use the /AUXSOURCE= flag to retrieve this description; see Help and Support for details. The following information is part of the event:
Recording Disk Monitor failure..
Media Center guide download errors and suggested fixes
<http://blogs.msdn.com/astebner/articles/490466.aspx>

=====
Event Type: Error
Event Source: Application Error
Event Category: None
Event ID: 1000
Date: 7/10/2008
Time: 8:18:38 AM
User: N/A
Computer: JASON

Description:
Faulting application tropicod.exe, version 1.0.0.1, faulting module tropicod.exe, version 1.0.0.1, fault address 0x000140d0.

Tropico is a real-time strategy computer game developed by PopTop Software.

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Event Type: Error
Event Source: Media Center Scheduler
Event Category: None
Event ID: 0
Date: 7/9/2008
Time: 4:50:29 PM
User: N/A
Computer: JASON

Description:
The description for Event ID (0) in Source (Media Center Scheduler) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. You may be able to use the /AUXSOURCE= flag to retrieve this description; see Help and Support for details. The following information is part of the event:
Recording Disk Monitor failure..
Media Center guide download errors and suggested fixes
<http://blogs.msdn.com/astebner/articles/490466.aspx>

=====
Event Type: Error
Event Source: Application Error
Event Category: None
Event ID: 1000

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Date: 7/8/2008
Time: 6:17:52 AM
User: N/A
Computer: JASON

Description:

Faulting application bfgclient.exe, version 1.1.0.17, faulting module ntdll.dll, version 5.1.2600.2180, fault address 0x000535a9.
C:\Program Files\bfgclient\bfgclient.exe <-belongs to Big Fish Games

=====
Event Type: Error

Event Source: Application Error

Event Category: (100)

Event ID: 1000

Date: 7/3/2008

Time: 3:40:02 PM

User: N/A

Computer: JASON

Description:

Faulting application QuickTimePlayer.exe, version 7.4.5.67, faulting module QuickTimePlayer.exe, version 7.4.5.67, fault address 0x0000130d.

<http://discussions.apple.com/thread.jspa?threadID=1156046>

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How to configure Windows XP to start in a "clean boot" state

<http://support.microsoft.com/kb/310353>

Go through these Cleaning steps:

1... Click start >> Control Panel >> Double Click Network and Internet Connections >> Double click Internet Options, on the IE Properties window you will see these Options:
General | Security | Privacy | Content | Connections | Programs | Advanced .

Click on General Tab (1st Tab on the left) and you will see a Button called [Clear History ..] click on it to clear your History caches, then click on [Delete Files..] to delete Internet Files created over the time, click on [Delete Cookies...] to delete your cookies left by visiting websites.

Then click on Advanced tab and scroll down to under the Browsing Option:

[&] Browsing

[] Enable Third-Party browser extensions (Req Rest) uncheck this box.

= Then try to Disable the Add-Ons on your Browser somehow installed on your browser, On how to disable the Add-ons follow this:

Click on Programs Tab and then click the Manage Add-Ons Button there Disable the Non/Not Verified Plug-ins/Add-ons (you need to Renable them one-by-one later and see which is the culprit .

How to manage Add-Ons:

<http://support.microsoft.com/kb/883256>

Scan for malware from here:

SuperAntispyware – Free

<http://www.superantispyware.com/superantispywarefreevspro.html>

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http://onecare.live.com/site/en-gb/default.htm?s_cid=sah

<http://onecare.live.com/standard/en-gb/default.htm>

Run a scan from here on-line:

<http://security.symantec.com/sscv6/default.asp?langid=ie&venid=sym>

<http://www3.ca.com/securityadvisor/virusinfo/scan.aspx>

Download Avast Cleaner (off-line scanner) from here:

<http://www.avast.com/eng/avast-virus-cleaner.html>

download Hijackthis and send me the log.

(http://www.trendsecure.com/portal/en-US/threat_analytics/hijackthis.php)

my add : to_you_ross(atremove this and repalce with the abvoius)yahoo.co.uk

(_ is underscore)

HTH.

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<http://www.nasstec.co.uk>

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