

Re: Headset/microphone gets muted, please help

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- *From:* Michael Allred <MichaelAllred@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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Well this recent occurrence is only a few days old but it's done this before and I've no idea why. Perhaps there's some kind of conflict but I wouldn't know where to start. I've tried uninstalling/reinstalling Yahoo messenger to see if that helped, it doesn't. I dunno how it gets to working again either. I just find it goofy that, as I stated before, when I try placing a call through yahoo messenger, the audio turns all the way down and the microphone is automatically muted all on its own.

"Ron Badour" wrote:

If this problem is only a few days old, you could try a system restore to see if that cures it. The system restore procedure is in the Help file if you are not familiar with it. By the way, if you haven't done this, I recommend that you first run full scans with up to date anti virus and malware (i.e., SpyBot) programs.

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Regards

Ron Badour
MS MVP Shell User

"Michael Allred" <MichaelAllred@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:1ADBFE82-1EC8-4273-B467-7C9D8C8998F8@xxxxxxxxxxxxxxxxxxxx>

I own a LogiTech headset/microphone, you know headphones and microphone all in one?

Anyway I use it for voice chat, primarily through Yahoo messenger to call up friends' computers and talk that way. Problem is sometimes it works and sometimes it doesn't and I have no idea what causes it not to work. Somehow the microphone gets muted and no sound goes through at all. The headphones work and I can hear sound (not from another person talking mind you, just

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whatever it is I'm listening to, music, etc.)

Anyway, I'm going through everything I know of before making a call through Yahoo messenger to be sure everything's set up like it should. I'm no expert or anything (hence why I'm here asking questions) but I run through the call set-up on Yahoo and that works as it should, I check the volume settings and everything is unmuted and volume turned up but here's the thing, I had the volume setting menu opened up as I tried to make a call using Yahoo messenger's voice chat and the freaky thing happened was as soon as I hit 'call' the volume meter automatically turned all the way down and the microphone setting automatically muted itself and I'm like what the heck???? I can turn the volume back up and unmute the microphone but if I try to call again, the process just repeats itself.

Now I've used my headset before to use voice chat on yahoo messenger so I KNOW it works but the other day I turned my computer off and when I turned it back on, that's when the problem occurred again (it's done it before by the way, not sure how I got it to work previously either then again I'm not sure how it gets messed up too.)

I'm at wit's end, I have NO idea why this problem keeps happening or how I can correct it. Does anyone have any ideas on how to fix this and why this is happening? Please help.