

Re: Passport problem.

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-05/msg08857.html>

- *From:* "Nepatsfan" <nepatsfan@xxxxxxxxxxxx>
 - *Date:* Fri, 30 May 2008 09:51:22 -0400
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"Sue" <Sue@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:111EFF62-4FFB-4DAA-BB1B-EB34E75CD554@xxxxxxxxxxxxxxxxxxxx>

I used to use a desktop machine which remains in active use by another family member & have since purchased a laptop loaded with XP. I use MSN LiveMail & MSN Live Messenger. I log on through MSN but also have the most recent version of IE (although I rarely open IE).

Of late, when I log on to the laptop, I get a popup message that indicates I'm currently logged on to another computer and can't use Passport. This occasionally causes difficulty posing a new question (or responding to another post) on the Access discussion board. Although when I go to the board I am told I'm logged (as me), I can't log out to try to reenter the discussion board, either.

The only place where I could possibly be logged in elsewhere is the desktop machine. How do I make it "forget" me? Can I somehow make it understand that I don't want to use the passport feature there?

Thanks.

It's usually a good idea when you give away a computer, even to a family member, to install a clean copy of Windows XP. At the very least you could have created a new user account for that family member and deleted your old user account.

If that's not an option, open Control Panel on your old PC. Double click on the User Account icon. Click on your old user account. In the next screen, click on "Manage my network passwords" under Related Tasks. In Stored User Names and Passwords, click on your Passport and hit the Remove button.

If that doesn't help solve the problem, you might want to check out the help available for the Windows Live services you use.

Windows Live Help
<https://support.live.com/default.aspx?scrx=1>

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Good luck

Nepatsfan

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