

## Re: JJUVFEEL.DLL error

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-05/msg08002.html>

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- *From:* Malke <[malke@xxxxxxxxxxxxxxxxxxxx](mailto:malke@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 26 May 2008 16:48:01 -0700
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Diana wrote:

For some reason, I have started getting this error message:

Error loading c:\windows\system32\jjuvfeel.dll

The specified module could not be found.

I have searched the internet for this .dll file and it's nowhere to be found. Does anyone have any idea of what this is?

Since a Google for that filename produces nothing, it is most probably a malware file. It is common for malware to have randomly named files like that. If you have recently cleaned up your computer, then a call to the malware was left in Startup. See below for how to manage your Startup. If you haven't recently cleaned up your computer, it's time to do so. See below for how.

A. Make sure the computer is virus/malware-free:

[http://www.elephantboycomputers.com/page2.html#Removing\\_Malware](http://www.elephantboycomputers.com/page2.html#Removing_Malware)

B. If the computer is really clean, then:

Start>Run>msconfig [enter]

This brings up the System Configuration Utility. Look on the Startup tab and find the probable culprit. Uncheck the box next to its name, Apply and OK out. You don't need to restart immediately, but the next time you do you'll get a dialog saying you've used the Utility. Just tick the box that says in effect, "don't bother me about this again".

Important – Do not use the System Configuration Utility to stop processes. Instead, use Start>Run>services.msc [enter] and do not stop any services unless you really, really know what you're doing.

How to Troubleshoot By Using the Msconfig Utility in Windows XP –

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<http://support.microsoft.com/?id=310560>

The free Autoruns program is very useful for managing your Startup –  
<http://www.microsoft.com/technet/sysinternals/default.mspx> – Autoruns

Malke

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MS–MVP

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Don't Panic!

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