

Re: Installed SP3 – Now Windows Update Does Not Work!

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-05/msg06186.html>

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1. Error message when you visit the Windows Update Web site or the Microsoft Update Web site:
"0x800A0046"

<http://support.microsoft.com/kb/910338>

<http://update.microsoft.com/windowsupdate/v6/showarticle.aspx?articleid=20&ln=en>

You may receive an error message when you search for available updates on the Windows Update Web site

<http://support.microsoft.com/kb/883821>

What causes Error 0x800a0046

<http://www.updatexp.com/0x800a0046.html>

2. Free unlimited installation and compatibility support is available for Windows XP, but only for Service Pack 3 (SP3), until 14 Apr-09. Chat and e-mail support is available only in the United States and Canada.

.. US: <http://support.microsoft.com/oas/default.aspx?ln=en-us&prid=11273&gpid=522131>

.. CA: <http://support.microsoft.com/oas/default.aspx?ln=en-ca&prid=11273&gpid=522131>

.. UK: <http://support.microsoft.com/oas/default.aspx?ln=en-gb&prid=11273&gpid=522131>

.. AU: <http://support.microsoft.com/oas/default.aspx?ln=en-au&prid=11273&gpid=522131>

.. Other: <http://support.microsoft.com/oas/default.aspx?gpid=1173> | select Windows XP | select Windows XP Service Pack 3

Windows Update-specific newsgroup: <news://msnews.microsoft.com/microsoft.public.windowsupdate>

~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience – since 2002

AumHa VSOP & Admin <http://aumha.net>

DTS-L <http://dts-l.net/>

Tiziano wrote:

I have Windows XP Professional SP3.

I just installed SP3 and Windows Update gives this error message:

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BEGIN

Please change your Internet Explorer security settings

To save changes to your settings for this website, you need to enable userdata persistence for Internet Explorer. Complete the steps below, and then click Change settings to the left and try saving your changes again.

In Internet Explorer, on the Tools menu, click Internet Options.

Click the Security tab, click the Internet security zone icon, and then click Custom Level.

In the Settings dialog box, scroll to the Miscellaneous section.

Under Userdata persistence , select Enable.

Click OK and when the security warning dialog box appears, click Yes.

END

The strange thing is that Userdata Persistence is already enabled...