

Re: Task Manager won't start

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-04/msg07582.html>

- *From:* "PA Bear [MS MVP]" <PABearMVP@xxxxxxxxxx>
 - *Date:* Tue, 29 Apr 2008 14:53:05 -0400
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Check with Symantec Support: There may be a NIS setting or <spit> Norton Add-on installed that's denying access to Task Manager, Jeff. (If you'd answered No to the other questions, I'd suspect a hijackware infection, which still may be a possibility).

Also let me ask: Did you upgrade to NIS 2008 from an earlier version of any Norton application (e.g., NIS2005; NAV 2006)?

—
~PA Bear

Jeff Ingman wrote:

Sorry for the serial replies...

Yes I can open/view the security tab.

<paste>

Start/Run/Taskmanager.exe does not work.

I'm running Norton Internet Security 2008 with no other security software... except there is a firewall in my BEC DSL modem.

Yes... regedit opens.

</paste>

"PA Bear [MS MVP]" wrote:

What anti-virus application or security suite is installed? What anti-spyware applications (other than Defender)? What third-party firewall (if any)?

Can you open Regedit?

Start | Run | (type in) regedit | [OK]

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Can you open IE Tools | Internet Options | Security tab?

~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience – since 2002

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Jeff Ingman wrote:

I installed a Task Manager replacement utility from PC magazine. It opened and ran slowly so I uninstalled it.

But Task Manager has not come back. It does not open with Ctrl-Alt-Del nor can I right click on the Task Bar to start it. I get nothing when I attempt to start it – no error message... nothing.

I'm running XP Pro on a 3 year old Dell XPS.

Any quick fixes?