

## Re: powerdown fails after sp2

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-04/msg07292.html>

---

- *From:* "Unknown" <[unknown@xxxxxxxxxxxx](mailto:unknown@xxxxxxxxxxxx)>
  - *Date:* Mon, 28 Apr 2008 16:17:37 -0500
- 

Is that a different computer?

"jf9908" <[jf9908@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:jf9908@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:07ABC54C-5105-4B17-8324-690AA50FD456@xxxxxxxxxxxxxxxxxxxx](mailto:news:07ABC54C-5105-4B17-8324-690AA50FD456@xxxxxxxxxxxxxxxxxxxx)

I don't have any virus programs installed as yet. Nothing was installed except 3 updates from microsoft that had to be added to install sp2. I was connecting wireless through a network so no IPS programs. Nothing except what was on the recovery disk which wiped out everything previously installed on the hard drive. Here is another for you. When I try to reply to your posts with my laptop and vista, I can't get a window to reply no matter how many times I hit the reply button.

"Unknown" wrote:

Getting back to basics. XP will not shut down if there is a program running  
(or a program failing to shut down).

With SP2 installed you can uncheck a few programs at a time in msconfig startup in an effort to find the offending program. Then you can decide to delete it or reinstall the problematic program. I'll wager that one of your anti virus programs is the problem.

"jf9908" <[jf9908@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:jf9908@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:0B2701AB-9C99-40FA-B74C-D8B5DCD47D16@xxxxxxxxxxxxxxxxxxxx](mailto:news:0B2701AB-9C99-40FA-B74C-D8B5DCD47D16@xxxxxxxxxxxxxxxxxxxx)

FYI: I just finished a system restore, removed the sp2 service pack and now the powerdown issue is resolved. It totally shuts down by itself. I appreciate everyone that took the time to reply to my posts. Now I'm really not sure what to do next or maybe not anything. Just leave it as it is. Strange to me that I had previously

Re: powerdown fails after sp2

installed  
the  
service pack on this computer with no problems. Makes me  
think that all  
files  
are not wiped off the hard drive with a clean boot. Something  
sure  
caused  
a  
conflict.

"jf9908" wrote:

I totally understand what you are saying  
about e-bay mdse. However  
this  
was  
the only option for this particular brand of  
"Wal-Mart special" I  
don't  
understand how a hardware problem can  
stop the computer from  
completing  
the  
shut down process, especially since it shut  
down properly until I  
updated  
with the xp sp2 disk. I have checked the  
drivers and everything comes  
back  
OK. The only thing left is just turn it off  
manually.

"Shenan Stanley" wrote:

jf9908 wrote:

Original  
problems  
occured  
after I  
installed  
sp3, current  
problems  
occurred  
after main  
board was  
replaced  
and I

Re: powerdown fails after sp2

rebooted  
hard drive  
to  
factory and  
used the  
disk that I  
have to  
install sp2.  
Between  
these two  
references, I  
took the  
laptop to a  
tech to see  
if he  
could tell  
me what  
was wrong  
and he said  
I needed a  
new main  
board.  
Does not  
the disk that  
came with  
the  
computer to  
set it back  
to  
factory  
setting wipe  
out  
everything  
on the hard  
drive? I  
have had  
to reboot  
adding the  
sp2 disk on  
other pcs  
and never  
had a  
problem  
until this  
time.

Given what you have:  
"The manufacturer does not  
have parts so I purchased  
one from

Re: powerdown fails after sp2

e-bay."

There's no telling (unless  
you bought the same board)  
if you have  
the  
proper  
drivers available on that  
'disk that came with the  
computer'... Did  
you  
update the hardware drivers  
from each hardware  
manufacturer?

Hard disk drive diagnostics  
would depend on the  
manufacturer of the  
particular hard disk drive  
you have (Belarc Advisor  
might be able to  
tell  
you: <http://www.belarc.com/>  
.)

Examples of where to get  
the hared drive diagnostic  
utilities:

Hitachi

<http://www.hitachigst.com/hdd/support/download.htm>

Maxtor

<http://www.maxtor.com/portal/site/Maxtor/menuitem.8db0c3d6932ced37294>

Seagate

<http://www.seagate.com/support/seatools>

Western Digital

<http://support.wdc.com/download/index.asp>

Some simple memory tests:

<http://www.memtest86.com/download.html>

<http://oca.microsoft.com/en/windiag.asp>

Hardware can and does go  
bad. Also – if the  
motherboard you got was  
from  
eBay (even if it was the  
same motherboard as was  
previously in there  
by

Re: powerdown fails after sp2

make/model) – it was  
bought \*from eBay\*... ;-)

--

Shenan Stanley  
MS-MVP

--

How To Ask Questions The  
Smart Way

<http://www.catb.org/~esr/faqs/smart-questions.html>